

# TELUS EMR Virtual Visit

Treat your patients remotely  
- right from your EMR.



It's a new time for care delivery. Healthcare professionals are being challenged to find alternative ways to connect with their patients. Virtual care tools from TELUS Health support you in treating patients safely, while preserving continuity of care and documentation within your existing EMR.

Conduct virtual visits, view and update patient files - from your EMR.

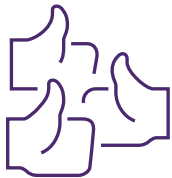
TELUS EMR Virtual Visit is an intuitive, EMR-integrated tool with full audio, video and chat capabilities. It's convenient for patients, eliminates travel time, reduces congestion in clinic waiting rooms, and lessens the risk of exposure to contagious diseases.

- Schedule virtual visits in the same way you book in-clinic visits
- Easily turn in-clinic appointments into virtual visits
- Conduct video calls, review charts and take notes  
- no switching between tools
- Use a computer with a camera or [TELUS EMR Mobile](#) on your tablet or smartphone
- Let your staff greet and triage patients first
- Allow other healthcare professionals and family members to participate in the appointment
- Get started with minimal training and configuration



## See your patients and deliver care safely with TELUS EMR Virtual Visit.

Working with an integrated EMR and virtual visit solution allows you to conduct patient encounters remotely with little interruption to your workflow. TELUS EMR Virtual Visit enables you to schedule appointments directly in your EMR scheduler, helps reduce transcription errors and preserves a documented timeline within your existing EMR, supporting a continuity of care.



### Deliver a positive experience.

Patients receive an email with a link for easy, one-click access plus instructions to pre-test their technology configuration. A relative or additional healthcare professionals can join, if desired. Chat feature assists with communication clarity.



### Protect everyone's privacy.

Virtual visit transmissions are encrypted using industry-recognized protocols. Encounter documentation stays in your EMR for audit purposes and record retention. No personal data, like contact or login information, is displayed or remains on the device.



### Preserve patient relationships.

More personal than a phone call, a virtual visit allows you to see how your patients are doing. Observe your patients' general condition such as breathing patterns and body language, and assess some conditions.

“ With EMR Virtual Visit, I have a secure way to see my patients virtually and make sure they're getting the best care possible, all while keeping both of us safe in our own homes.

Dr. Baldev Sanghera, Family Doctor

EMR Virtual Visit works so well. It connects really quickly, there's nothing to download and no fumbling. I love it because it works on a computer, a tablet and a cell phone - so it's really simple for my patients to use, and they love seeing me as much as I love seeing them. ”

Dr. Scott Styles, Paediatrician



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[telushealth.com/virtualvisit](https://telushealth.com/virtualvisit)