



TELUS Health Safety Groups

A safety group is a group of employers who have decided to take action to help prevent workplace injury and occupational disease, and to promote the rehabilitation and return to work of injured employees.

TELUS Health Safety Groups helps organizations achieve an occupational health and safety level that reflects their commitment to safety, and can help them increase profitability and reduce premiums. Our team manages mutual groups representing around 10,000 organizations in Quebec.

How we help.



Conduct a thorough workplace assessment to help minimize accident risks.



Our team of experts provide practical tools for your team to implement effective preventive measures.



Help enhance skills and productivity by training employees and managers in occupational health and safety best practices.



Provide prompt support after a serious event, helping protect employee wellbeing.



Efficiently manage workplace injury claims to minimize financial impact and support swift recovery outcomes.



Manage groups to support their performance, contributing to a reduction of CNESST contributions while a safe workplace is maintained through preventive and post-accident measures.

Dimension advantages

	Levels								
	Dimension 1			Dimension 2			Dimension 3		
	Concerto safety group	Crescendo safety group	Solo (not in safety group)	Concerto safety group	Crescendo safety group	Solo (not in safety group)	Concerto safety group	Crescendo safety group	Solo (not in safety group)
Additional employer obligations									
Existing health and safety committee/ mechanisms for worker participation.				✓			✓		
Existing OHS orientation and integration of new workers.				✓			✓		
Existing workplace inspection.				✓			✓		
Temporary assignment handled 100% by employer.				✓			✓		
Training									
Animated information videos.	✓	✓		✓	✓		✓	✓	
Public webinar – Safety group: key actions.	✓	✓		✓	✓		✓	✓	
Public webinar – Claims management: best practices.	✓	✓		✓	✓		✓	✓	
Public webinar – Temporary assignment: best practices.	✓	✓		✓	✓		✓	✓	
Post-training online coaching.	1 hour/year			3 hours/year			Dedicated bank of hours		
Webinar – OHS committee: best practices.				✓	✓		✓	✓	
Webinar – Orienting new workers to OHS: starting off on the right foot.				✓	✓		✓	✓	
Webinar – Workplace inspections: good practices in risk and hazard identification.				✓	✓		✓	✓	
Webinar – WHMIS.				✓	✓		✓	✓	
Webinar – Psychological injury: managing CNESST claims.				✓	✓		✓	✓	
Invitation to a themed training webinar (public session).				✓	✓		✓	✓	
Safety									
Development of a safety group safety plan for each legal entity.	✓	✓		✓	✓		✓	✓	
Software to help create safety plans for construction sites.	✓	✓		✓	✓		✓	✓	
Intervention as required (OHS committee, CNESST/OHS inspector, accident investigation and analysis).	✓	✓		✓	✓		Dedicated bank of hours		
Telephone follow-up on the progress of safety activities.				✓	✓		Dedicated bank of hours		
Safety outsourcing service – annual bank of hours.				1 block maximum 5 hours			Dedicated bank of hours		
Assessment of the OHS culture and management (diagnostic).							✓	✓	
Production of a personalized workplace inspection chart.							✓	✓	

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Claims management									
Support for employment injury claims processing and management, as well as the rehabilitation and return to work of workers who have suffered an employment injury during the term of the service agreement.	✓	✓		✓	✓		✓	✓	
Provide forms for worker's compensation policies and procedures, including the declaration of accident, temporary assignment, and accident investigation and analysis.	✓	✓		✓	✓		✓	✓	
Secure online tool for reporting OHS claims.	✓	✓		✓	✓		✓	✓	
Communication with the CNESST, OHS division.	✓	✓		✓	✓		✓	✓	
At the manager's discretion, request the division of costs for employment injury cases.	✓	✓		✓	✓		✓	✓	
At the manager's discretion, proceed with requests for independent medical examinations.	✓	✓		✓	✓		✓	✓	
Follow up on cases in dispute in cooperation with the legal services provider, as required.	✓	✓		✓	✓		✓	✓	
Legal services for a claim with the CNESST (OHS division).	✓	✓		✓	✓		✓	✓	
Independent medical examinations – general physician and orthopedist.	✓	✓		✓	✓		✓	✓	
Independent medical examinations – all specialities.				✓	✓		✓	✓	
Independent medical examinations – psychiatry.				✓	✓		✓	✓	
Coverage by the manager of the independent medical examination service – psychological case with alleged harassment (OHS division).				50%	50%		50%	50%	
Coverage by the manager of legal services – psychological case with harassment (OHS division).				50%	50%		50%	50%	
Coverage by the manager of ergonomic analyses to establish eligibility for a claim caused by repetitive movements.				50%	50%		100%	100%	
Finances									
Annual classification notice.	✓	✓		✓	✓		✓	✓	
Annual presentation by a finance advisor (on site or by phone).							✓	✓	
Trauma service									
Assistance for employees in the event of a serious incident that may lead to an employment injury.	4 hours/year			4 hours/year			4 hours/year		

Note: Some restrictions may apply.



Investing in the health and safety of your employees.

TELUS Health Safety Groups stands out for its commitment to prevention. We collaborate with you to develop personalized programs, helping reduce risks and create a safe working environment. Our specialized training can strengthen your team's skills in health and safety.

Responding with efficiency.

In the event of occupational injuries, our team intervenes promptly, helping minimize the impact on productivity. Our medico-legal expertise ensures strong and ethical representation in case of disputes.

Supporting financial stability.

Financial stability is crucial. With our Health and Safety services, we can optimize costs, manage compensations, and help guarantee regulatory compliance. Our team continuously analyzes financial data to lighten an organization's burden while maximizing employee protection.

Membership or full management for a group of employers.

Clients have the flexibility to join an existing group or entrust complete management to our team. Our tailor-made approach can adapt to every business reality.



Financial advantage

Join TELUS Health Safety Groups for substantial savings on CNESST contributions. A proactive approach could reduce costs, helping to ensure optimal protection and help save on CNESST contributions.

Choose TELUS Health Safety Groups for a holistic approach to workplace health. Together, we can work towards a safe, fulfilling, and economically viable professional environment.



Learn more at telushealth.com/safetygroups

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