

2025 Kroll System Requirements

The following are the system requirements for operating the Kroll Software application:

Primary Workstation

Intel i7-14700 Processor
16GB DDR4 RAM
1TB Solid State Drive
OS Windows 11 Pro 64-bit

Dedicated Server (5-7)

Intel E-2356G Processor
32GB DDR4- 2226 MHz RAM
2 X 480GB SSD Enterprise Grade Hard
Drives (RAID1)
2 X 2TB Enterprise Grade Hard Drives
(RAID 1)
Windows Server 2022 Standard 64 bit
OS SQL Standard 2022 64-bit

Secondary Workstation

Intel i5-14500 Processor
16GB DDR4 RAM 512GB
Solid State Drive
OS Windows 11 Pro 64-bit

Dedicated Server (8+)

Intel E-2386G Processor
64GB DDR4 - 2666Mhz RAM
2 X 480 GB SSD Enterprise Grade Hard
Drives (RAID1)
2 X 2 TB Enterprise Hard Drives (RAID1)
Windows Server 2022 Standard 64 bit OS
SQL Standard 2022 64-bit

IMPORTANT: Kroll Software Installation Requirements

- All hardware must meet TELUS system requirements for Kroll Software installation
- Required minimum internet speeds:
 - Download: 25 Mbps
 - Upload: 10 Mbps
- For locations with 5+ workstations: A dedicated server terminal is recommended



2025 Kroll Approved Hardware List

The following are approved hardware requirements for operating the Kroll Software application:

Document Scanner

Plustek MobileOffice D430
Plustek SmartOffice PS286
Ricoh fi-8170

Digital Signature Pad

Wacom STU-540

Printer (Thermal)

Zebra ZD421

Printer (Thermal)

Lexmark MS823n
Lexmark MS311dn/431

Barcode Scanner

Zebra DS8108
Honeywell 1950

Routers/Switches

Fortigate-40F
D-Link 8-port LAN Switch

IMPORTANT: TELUS Software Installation Requirements

- All hardware must meet TELUS system requirements for Kroll Software installation. If minimum requirements are not met, we will not proceed with installation.

Required minimum internet speeds:

- Download: 25 Mbps
- Upload: 10 Mbps

For locations with 5+ workstations: A dedicated server terminal is recommended

Hardware Review Process: In order to proceed with Kroll implementation, all hardware information must be provided for review and approval by your Project Manager prior to installation.

