TELUS Health



Kroll Version 10 Service Pack 35

Minor Release

10.35.2.13

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Kroll Version 10.35.2.13 Minor Release (17/9/2026)

This document is a compilation of changes and enhancements in Kroll version 10.35.2.13 (17/9/2026) release. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Accounts Receivable

[KRL-25284] Printing AR invoices or statements freezes Kroll for accounts with a large invoice history

Bug

When printing AR invoices or Statements for an Accounts Receivable (AR) account with a very large number of invoices (**Utilities** > **AR** > **Print Invoices** or **Print Statements** > **Preview**), Kroll became unresponsive and had to be closed using Task Manager, with no error message displayed.

Resolution

This issue has been resolved. AR invoice and statement reports now complete without the application freezing, regardless of how many invoices exist on the account.

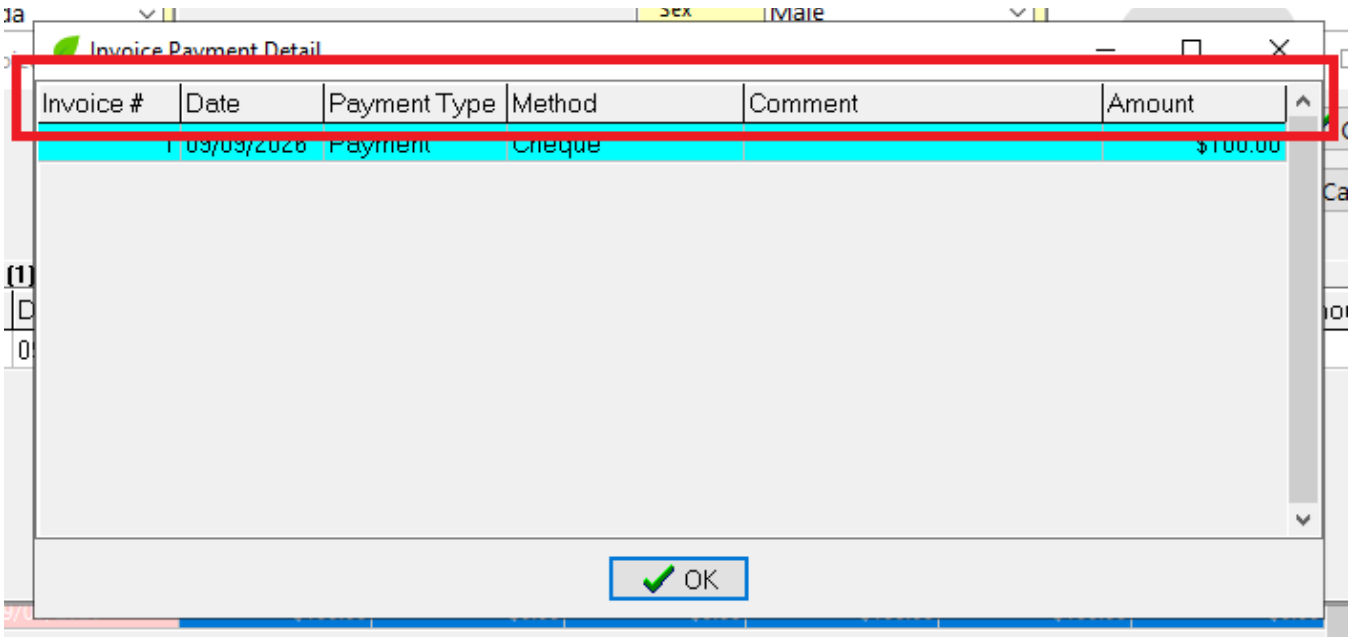
[KRL-25915] Invoice Payment Detail grid missing Payment Date and Comment columns at one store

Bug

At one store location, **Payment Date** and **Comment** columns were missing in the **AR** > **Patient Profile** > **AR Invoice Form** > **Invoice Payment Detail** grid. There is no option to add or remove columns from this grid.

Resolution

This issue has been resolved. The **Invoice Payment Detail** grid displays the same 6 columns (**Invoice**, **Date**, **Payment Type**, **Method**, **Comment**, and **Amount**) at every store.



[KRL-26099] Delay when updating an account balance after a payment or charge

Bug

When a payment or charge was posted to an accounts receivable (AR) account, Kroll recalculated the account's balance by scanning every invoice and payment in the store instead of only the account being updated. On stores with a large volume of AR activity, this could cause a noticeable delay before the updated balance appeared.

Resolution

This issue has been resolved. Kroll now recalculates an account's balance using only that account's own invoices and payments.

[KRL-26251] AR invoice printing crashes unless sorted by patient; AR statements fail for home selections

Bug

Print Invoices (**Utilities** > **AR** > **Print Invoices**) crashed with an access violation whenever the **Sort By** option was set to anything other than **Patient**. The AR Statement report (**Utilities** > **AR** > **Print Statements**) failed with the following message when the **Sort by Nursing Home** option was enabled under **Options**:

> "Error Generating AR Statement"

On the **AR Account** screen, inserting a new record, confirming **OK** on the resulting blank-record prompt, and choosing to delete it could also raise a "Could not find invoice number in the invoice recordset" error or a "Bookmark not found" error if the record was reopened first.

Resolution

These issues have been resolved. **Print Invoices** now completes under every **Sort By** option, the AR Statement Report generates correctly with **Sort by nursing home** enabled, and the AR Account blank-record prompts no longer raise an error.

Alberta

[KRL-26122] Added a Podiatrist OID override for Alberta PIN (College of Podiatric Physicians of Alberta)

Improvement

Alberta prescriber records for podiatrists can now use a dedicated OID override tied to the College of Podiatric Physicians of Alberta.

[KRL-25427] Refuse Immunization blocked with Country/Province error on auto-linked fee records

Bug

A pharmacy billed the AB non-influenza immunization administration fee as a standalone fee. Per the **File** > **Configuration** > **Store** > **Immunization** option **Record immunization when filling an immunization product or fee Rx not already linked to an immunization**, Kroll auto-created a corresponding entry in the patient's **Immunizations** list. When staff attempted to clear that entry via **Refuse Immunization**, Kroll blocked the action with the following message:

> "This immunization refusal cannot be recorded on Netcare because the following required data haven't been provided: Country, Province is required"

This was despite **Country** and **Province** being fully populated on the patient's profile.

Resolution

This issue has been resolved. When an immunization record is auto-created via the fee-linking store option, its network-submission Country/Province snapshot is populated automatically (e.g., copied from the patient's/store's current profile at creation time), so that a subsequent **Refuse Immunization** can proceed normally without a manual workaround.

[KRL-25486] Immunizations stranded in the F9-Immunization queue after Claim Fee

Bug

In Alberta, claiming an immunization fee could produce the following error:

```
[Microsoft][ODBC Driver 17 for SQL Server][SQL Server]The conversion of a datetime2 data type to a smalldatetime data type resulted in an out-of-range value.
```

This left the immunization stranded in the **F9-Immunization** queue.

Resolution

This issue has been resolved. Claiming an immunization fee in Alberta no longer produces a conversion error, and immunizations no longer become stranded in the queue.

Drug Information System (DIS)

[KRL-18981] Effective Period filter on (Network) Patient Profile screen returns incorrect results

Bug

The **Effective Period** filter in the **Profile** tab of the **(Network) Patient Profile** screen failed to filter Rx records based on **Order Date** (start) and **Stop Date** (end).

Resolution

This issue has ben resolved. The **Effective Period** filter returns results based on the Order Date and Stop Date as follows:

- When both Start and End dates are provided, display only Rxs that overlap with the specified period
- When only Start date is provided, display Rxs with Order Date on or after the start date
- When only End date is provided, display Rxs with Stop Date on or before the end date (or active Rxs if Stop Date is not populated)

Doctor card

[KRL-25659] Doctor card salutation shows as Dr. instead of the configured value

Bug

When a **Doctor** card was configured with a Salutation other than Dr. — for example, POD for a podiatrist — the New Rx screen's **Doc Search** panel, the printed receipt, and the Rx label all displayed Dr. instead of the configured salutation.

Resolution

This issue has been resolved. The **New Rx** screen, the printed receipt, and the Rx label now display the doctor's salutation exactly as configured on the Doctor card. Doctor cards with a salutation of Dr. continue to display correctly.

Drug Forms

[KRL-25243] Unable to add (insert) a new Drug Form

Bug

When a store already had two **Drug Form** entries that matched except for a leading or trailing space, Kroll treated every attempt to add a new **Drug Form** (**Edit** > **List** > **Drug Form**) as a duplicate, regardless of the value entered, and blocked the addition.

Resolution

This issue has been resolved. Adding a new **Drug Form** is no longer blocked by unrelated duplicate values already in the list. Values that are true duplicates once trailing spaces are ignored still show the existing message:

> "This Drug Form already exists. Duplicates are not allowed."

Drug substitution

[KRL-26150] Renamed substitution drug continues to display its former name and strength until Kroll restarts

Bug

After changing the name or strength of a substitute drug, when that drug was used in new prescriptions, its former name and strength continued to appear in drug maintenance, in reports, and dispense warnings and substitution prompts during fill. The issue resolved after restarting Kroll. The correct product was still dispensed, just the display values were incorrect.

Resolution

This issue has been resolved. Editing a drug's name or strength immediately updates every displayed reference to it as a substitute.

Drug Update Utility

[KRL-25478] Error when enabling Require Expiry Date during packaging update

Bug

When attempting to run the **Drug Update Utility** (**Utilities** > **Drug** > **Drug Update Utility**) to enable **Require Expiry Date when packaging,** the utility failed with a SQL/ODBC error and did not complete the update process.

Resolution

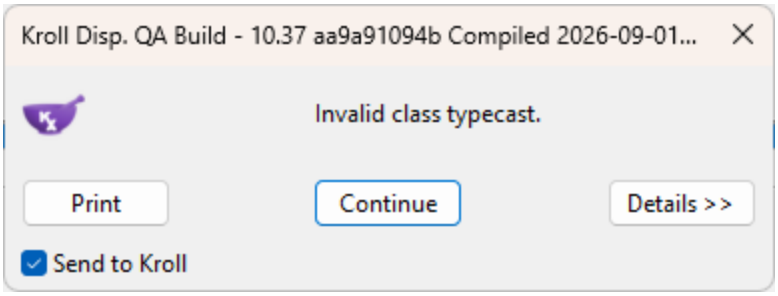
This issue has been resolved. The **Drug Update Utility** successfully updates drug pack configuration settings when enabling **Require Expiry Date when packaging** without generating SQL ODBC errors.

Employee Discount

[KRL-26078] Error when applying an employee discount to a pre-pay account

Bug

Applying an employee discount to a pre-pay account produced the following error message.



Resolution

This issue has been resolved. Employee discounts can now be applied to pre-pay accounts without producing an error.

Fill

[KRL-24740] Error when double-clicking the “Not enough remaining quantity” warning in Fill Rx

Bug

When a fill or refill transaction was left incomplete while other transactions against the same prescription were completed and used up the remaining authorized quantity, the transaction became stale. When a user returned to finish it, double-clicking the "Not enough remaining quantity, based on most recent Rx" warning produced an unhandled error:

> "Cannot focus a disabled or invisible window"

The fill did not complete.

Resolution

This issue has been resolved. Double-clicking the “Not enough remaining quantity” warning opens the **Add Repeats for an Rx** dialog when repeats can still be added, or does nothing further when they cannot, without displaying an error.

[KRL-25081] Error when saving a duplicate Show On Rx or Print On Hardcopy comment

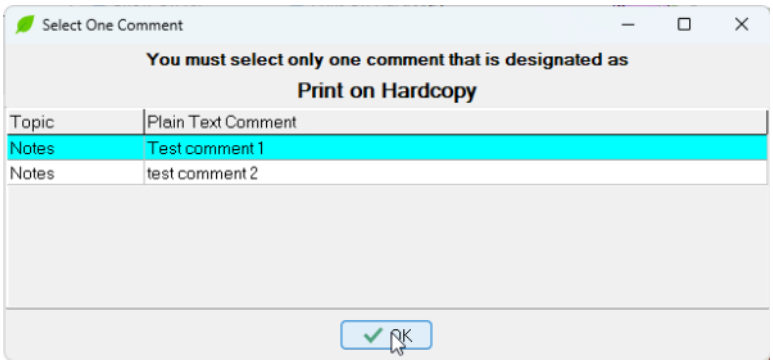
Bug

When a second comment was added to a prescription with **Show On Rx** and/or **Print On Hardcopy** checked, and an existing comment on the same prescription already had that flag set, saving triggered the following error:

> Cannot access field [x] as type integer.

Resolution

This issue has been resolved. Saving a comment with the same flag as another comment now correctly prompts the user to designate which comment the flag should apply to.



[KRL-25945] Pickup bin name no longer displays after a prescription is picked up

Bug

After a prescription was marked picked up, Kroll displayed "Not in a Bin" in place of the pickup bin it had actually been placed in, making it difficult for staff to confirm which bin held the medication. This occurred in both the **Fill** (F10 – Pickup) and **Touch** pickup screens.

Resolution

This issue has been resolved. The bin assigned to a prescription remains visible after pickup in both **Fill** and **Touch** pickup screens.

Mail distribution lists

[KRL-25333] Recipients of a distribution list message see only their own name

Bug

When a message was sent to a Mail Distribution List, a recipient who opened it without being the original sender saw only their own name in the **To:** line, not the other members of the group. The full recipient list displayed correctly only for the person who sent the message.

Resolution

This issue has been resolved. Any recipient of a distribution list message now sees the complete list of recipients in the **To:** line, matching the sender's view.

Manitoba

[KRL-25569] Manitoba Pharmacare (DPIN) claims fail as connections accumulate

Bug

When a pharmacy submitted claims to Manitoba Pharmacare over Manitoba's Drug Program Information Network (DPIN), the network connection for each claim was not released afterward. As unreleased connections built up over repeated use, new claims eventually failed to transmit, with Kroll reporting that it was unable to connect to the server.

Resolution

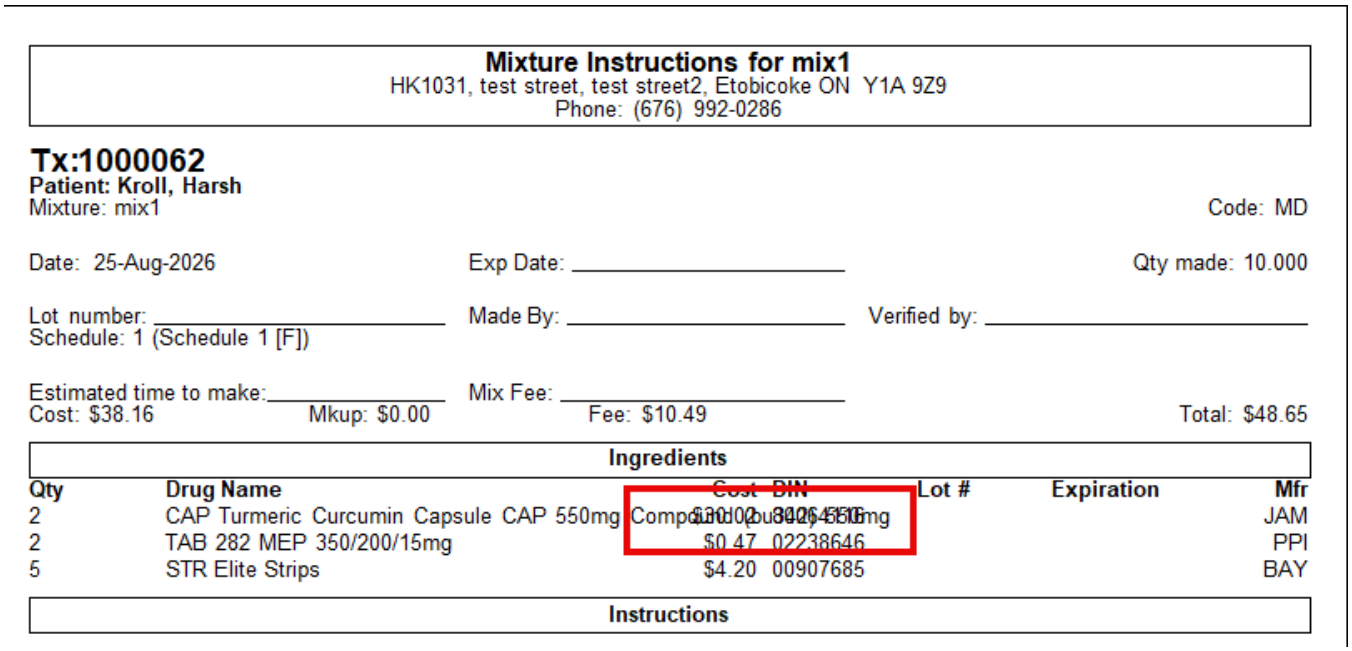
This issue has been resolved. The connection for each Manitoba Pharmacare (DPIN) claim is now released once the claim completes, so repeated adjudication no longer causes connection buildup or transmission failures. This change applies to Manitoba Pharmacare (DPIN) adjudication only and has no effect on other payer networks.

Mixture

[KRL-25910] Long ingredient names overlap the Cost/DIN columns on Mixture Instructions

Bug

When printing Mixture Instructions for a mixture containing a component with a long drug name and description, the ingredient name text overlapped the **Cost** and **DIN** columns.



Mixture Instructions for mix1
HK1031, test street, test street2, Etobicoke ON Y1A 9Z9
Phone: (676) 992-0286

Tx:1000062
Patient: Kroll, Harsh
Mixture: mix1
Code: MD

Date: 25-Aug-2026 Exp Date: _____ Qty made: 10.000

Lot number: _____ Made By: _____ Verified by: _____
Schedule: 1 (Schedule 1 [F])

Estimated time to make:_____ Mix Fee: _____
Cost: $38.16 Mkup: $0.00 Fee: $10.49 Total: $48.65

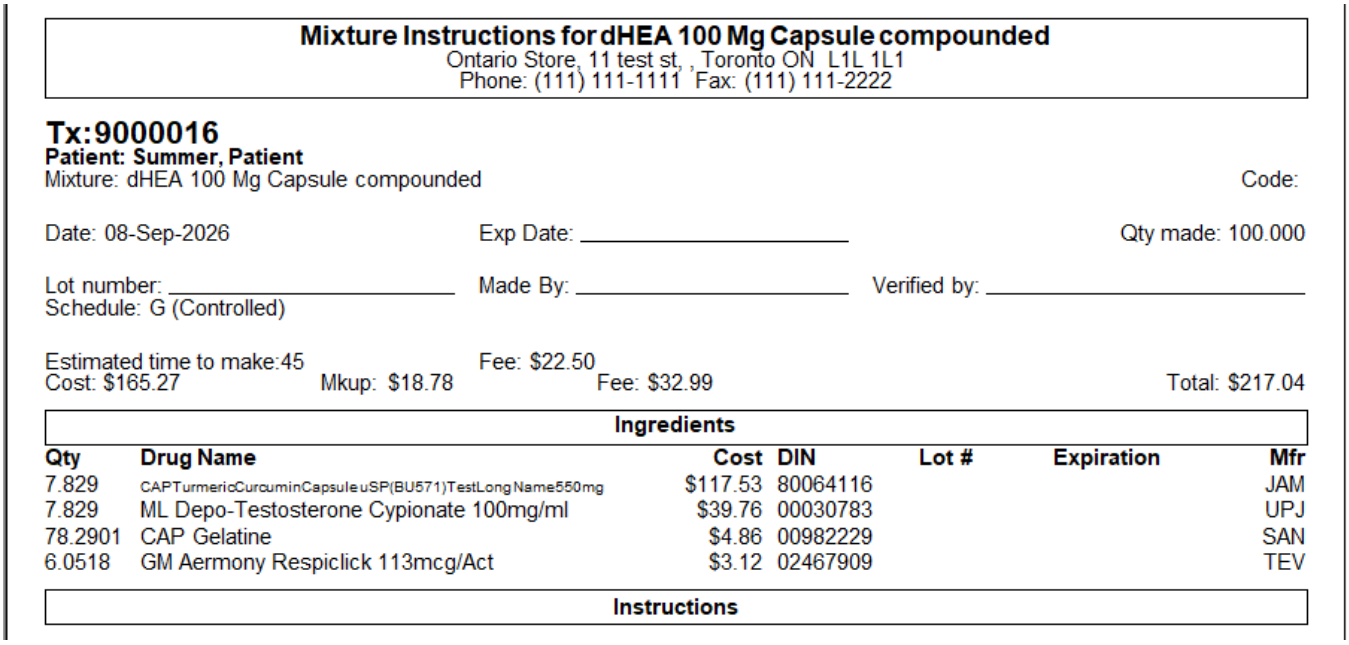
Ingredients

Qty	Drug Name	Cost	DIN	Lot #	Expiration	Mfr
2	CAP Turmeric Curcumin Capsule CAP 550mg Compound	$30.00	80264566			JAM
2	TAB 282 MEP 350/200/15mg	$0.47	02238646			PPI
5	STR Elite Strips	$4.20	00907685			BAY

Instructions

Resolution

This issue has been resolved. Long ingredient names on the Mixture Instructions label now shrink to fit within their column so they no longer overlap the **Cost** or **DIN** columns.



Mixture Instructions for dHEA 100 Mg Capsule compounded
Ontario Store, 11 test st, , Toronto ON L1L 1L1
Phone: (111) 111-1111 Fax: (111) 111-2222

Tx:9000016
Patient: Summer, Patient
Mixture: dHEA 100 Mg Capsule compounded Code:

Date: 08-Sep-2026 Exp Date: _____ Qty made: 100.000

Lot number: _____ Made By: _____ Verified by: _____
Schedule: G (Controlled)

Estimated time to make:45 Fee: $22.50
Cost: $165.27 Mkup: $18.78 Fee: $32.99 Total: $217.04

Ingredients

Qty	Drug Name	Cost	DIN	Lot #	Expiration	Mfr
7.829	CAPTurmericCurcuminCapsuleUSP(BU571)TestLongName550mg	$117.53	80064116			JAM
7.829	ML Depo-Testosterone Cypionate 100mg/ml	$39.76	00030783			UPJ
78.2901	CAP Gelatine	$4.86	00982229			SAN
6.0518	GM Aermony Respiclick 113mcg/Act	$3.12	02467909			TEV

Instructions

Newfoundland & Labrador

[KRL-25185] NLPDP resubmission reject-message loses its second line

Bug

When a resubmitted claim to the Newfoundland and Labrador Prescription Drug Program (NLPDP) was rejected and added to the NLPDP Resubs (Pending Resubs) worklist, the Rejects category's printed/stored "messages" text dropped the second message field and instead displayed the first field twice.

Resolution

This issue has been resolved. Resubmitted reject messages include all three **Message Data Line** fields, without dropping or duplicating any of them.

Nova Scotia

[KRL-25147] Deleting a patient's cell or work phone number does not send the required patient revise message

Bug

When deleting a patient's Cell or Work phone number locally, Kroll did not send the required Patient Revise message to the network.

Resolution

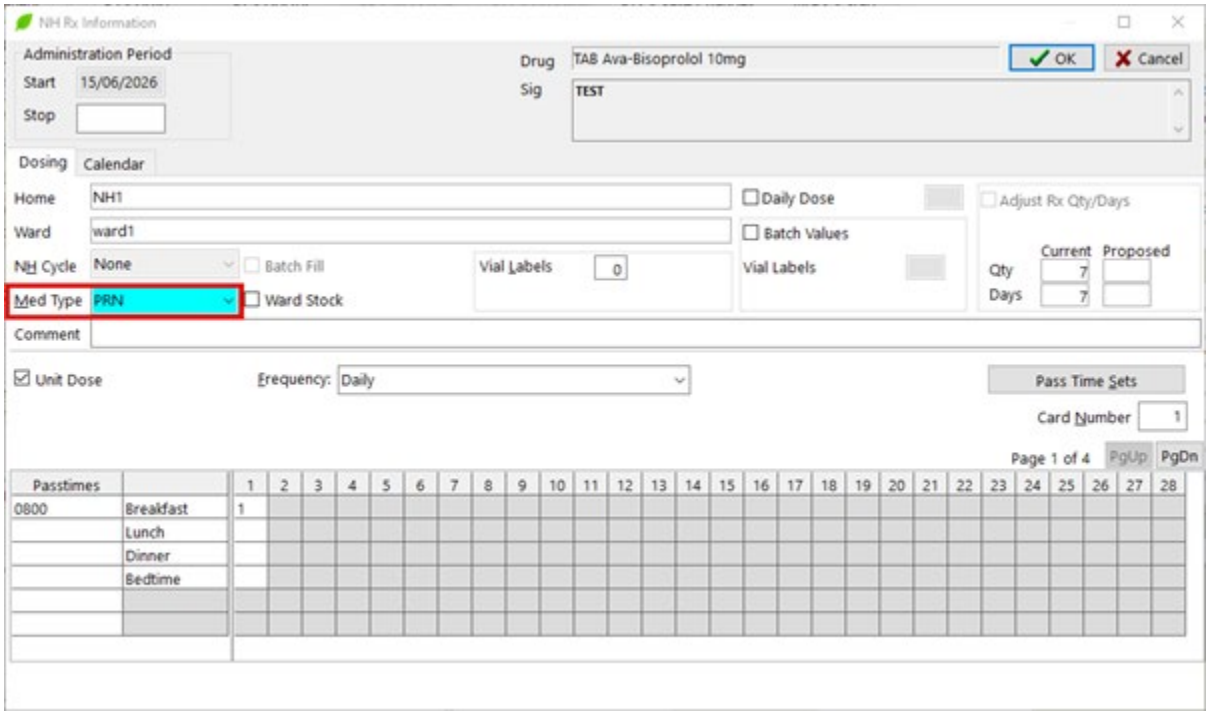
This issue has been resolved. Deleting a patient's Cell or Work phone number locally now sends the Patient Revise message to the network.

Nursing Home (NH)

[KRL-24480] PRN medication type not sent to Yardi eMar

Bug

When an NH Rx had **Med Type** set to **PRN**, the HL7 message transmitted to Yardi sent **R** (Routine) instead of **PRN** in the TQ1 segment priority field (TQ1.9).



Resolution

This issue has been resolved. When an NH Rx has **Med Type** set to **PRN**, Kroll transmits **PRN** in the TQ1.9 priority field of the outbound HL7 message to Yardi.

Ordering & Inventory

[KRL-26155] Edit Vendor List grid shows the wrong store's McKesson account information

Bug

When opening **Utilities** > **Drug Ordering** > **Edit Vendor List** for the second store in a shared database, the McKesson vendor row in the list grid displayed the **Account #/Customer #**(SAP) for the first store in the list. Double-clicking that same row to open the **Vendor List Form** correctly showed the second store's actual McKesson account info.

Resolution

This issue has been resolved. Opening **Utilities** > **Drug Ordering** > **Edit Vendor List** for any store in a shared database shows the correct store-specific vendor **Account # / Customer #** (SAP) in the grid, matching the **Vendor List Form**'s displayed values.

[KRL-26156] Inventory transfer between stores fails in a shared database

Bug

On the drug card's **Other Store** tab, pharmacies sharing a single Kroll database across multiple stores could not transfer inventory between those stores. The tab showed no inventory for the other store, and clicking **To** or **From** always triggered a "You cannot transfer inventory to or from your own store" message, even when the transfer was between two distinct stores in the shared database.

Resolution

This issue has been resolved. The **Other Store** tab now displays the matching drug pack inventory from each store, and inventory can be transferred to or from another store in a shared database. On-hand quantities update at both the source and destination stores, and the transfer is recorded on the **Drug Inventory History** report as a Store Transfer.

Patient profile

[KRL-9661] Merging a patient leaves stale Nursing Home and other reference links behind

Bug

When a patient record was merged into another patient, several of that patient's settings — including Nursing Home, Ward, Doctor, Delivery Route, Accounts Receivable, and pricing group assignments — stayed linked to real records instead of being cleared. Because **Patient Search** could no longer find the merged patient, these stale links were invisible to staff, but they could still block related maintenance, most commonly preventing a Nursing Home Ward or Nursing Home from being deleted.

Resolution

This issue has been resolved. Merging a patient now clears settings on the merged-from patient record, and unmerging restores them, or leaves them blank if the original record no longer exists. Existing merged patients are updated automatically the next time the database is upgraded; no action is required. A Nursing Home Ward or Nursing Home that appears empty in **Patient Search** can now be deleted.

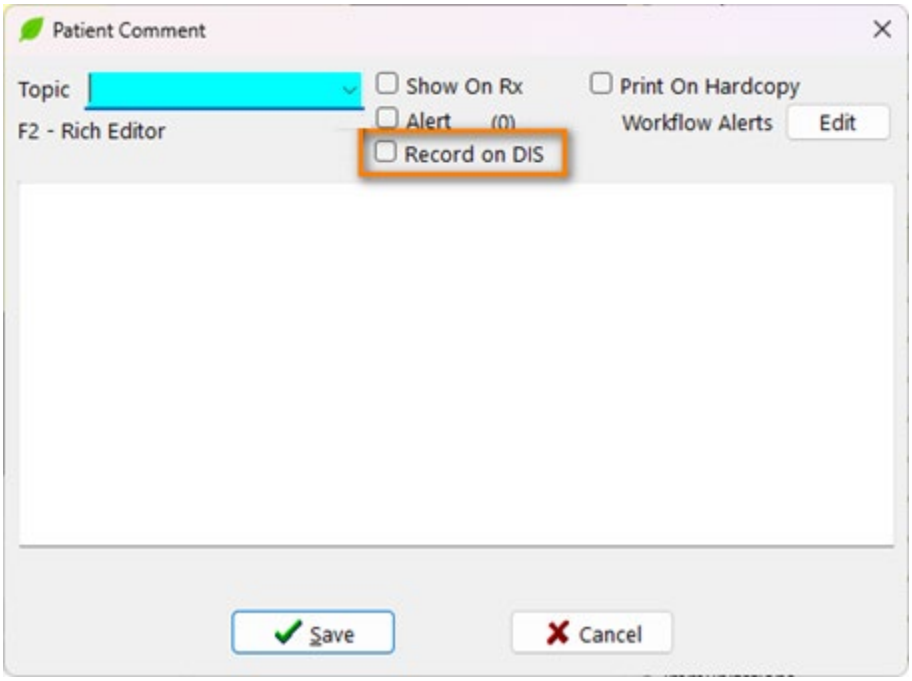
[KRL-10355] Record on DIS label font is inconsistent on the Patient Comment screen

Bug

On the **Patient Comment** screen, the **Record on DIS** (Drug Information System) label displayed in a font that did not match the rest of the screen.

Resolution

This issue has been resolved. The **Record on DIS** label now uses the same font as the rest of the **Patient Comment** screen.



[KRL-20862] Error message when accessing a patient's deleted family doctor record

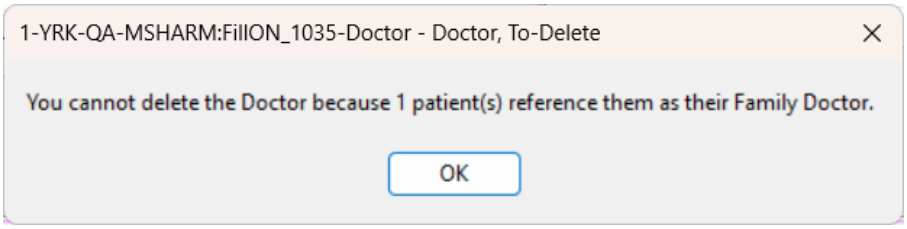
Bug

When a doctor was deleted but still referenced in a patient's **Family Dr** field, attempting to open the **Doctor** record (F2) from the **Patient** card resulted in the following error:

"Error resetting the business component because there are pending changes"

Resolution

This issue has been resolved. A **Doctor** record can no longer been deleted if it is linked to the **Family Dr** field in a **Patient** record.



[KRL-25324 / KRI-25545] Invalid Sex field values cause a patient profile to fail to load after an update

Bug

After a Kroll update, a **Patient** profile could fail to load if it contained an invalid value in the **Sex** field (from legacy data carried forward from an older version, or from a third-party import).

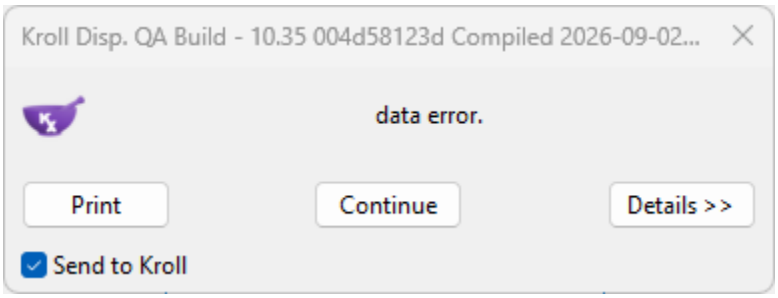
Resolution

This issue has been resolved. If a **Patient** profile contains an invalid **Sex** field value, that field value is replaced with **Unknown** and the **Patient** profile loads.

[KRL-25634] Data error prevents a patient profile from opening

Bug

When a patient had a damaged scanned prescription image, opening that patient's profile caused Kroll to display a Data Error instead of loading the profile.



The same error occurred every time the profile was accessed, leaving it permanently unavailable.

Resolution

This issue has been resolved. A damaged scanned image no longer prevents the patient's profile from opening.

Performance & Query Optimization

[KRL-22883] Faster prescription workflow status lookups

Improvement

Previously, some prescription workflow status queries could take longer to run for patients with an extensive prescription history, due to how the underlying database queries were structured. These queries have been rewritten to use more efficient database lookups, reducing the time needed to retrieve a prescription's current fill and delivery workflow status. No functionality has changed — workflow status information is retrieved and displayed the same way as before, just faster for affected patients.

[KRL-22884] Optimize TRxCounselingView Query Performance

Improvement

The TRxCounselingView query has been optimized to improve execution performance. The optimization focused on refining the query logic to execute more efficiently without relying on additional indexes.

[KRL-24179] Creating and deleting time slots is slower than before

Bug

Creating and deleting a time slot (book or delete appointments) took noticeably longer than in previous versions.

Resolution

This issue has been resolved. Appointment slot creation and deletion logic was improved, and creating and deleting time slots now performs at the expected speed.

Prescription

[KRL-25995] Unable to modify or reprint prescriptions grouped in a work order

Bug

When a user attempted to **Modify** or **Reprint** a prescription that belonged to a work order such as a nursing home batch fill, Kroll displayed the error "Invalid token at index 1" and blocked the action. This happened when entering the Rx number on the **Alt+X** screen then choosing **Modify Rx** or **Reprint Rx**, or from the **Patient** card when choosing **All Rxs** and then **M-Modify** or **R-Reprint** an Rx.

Resolution

This issue has been resolved. **Modify** and **Reprint** now complete successfully for prescriptions in a work order.

Reports

[KRL-22947] Shipping Report generating an excessive number of pages in certain scenarios

Bug

When a drug had both a DIN and a manually added FDB link populated on the drug card, when running the Shipping Report, it would generate more than 800 duplicate messages and a very long report.

Resolution

This issue has been resolved. Each drug only appears once in the Shipping Report.

[KRL-24803] Drug Usage Summary Report preview always shows “No records found”

Bug

The Drug Usage Summary Report preview displayed “No records found” even when matching data existed.

Resolution

This issue has been resolved. The Drug Usage Summary Report is intended to be exported as a CSV file. Print/Preview is no longer accessible for this report.

[KRL-25213] Hardcopy report Drug order changed

Bug

The order in which drugs were listed on the Hardcopy report changed between releases.

Resolution

This issue has been resolved. Drugs are now listed on the Hardcopy report based on the prescription number (RxNum) when sorting by generic drug name. This ensures that the order remains stable.

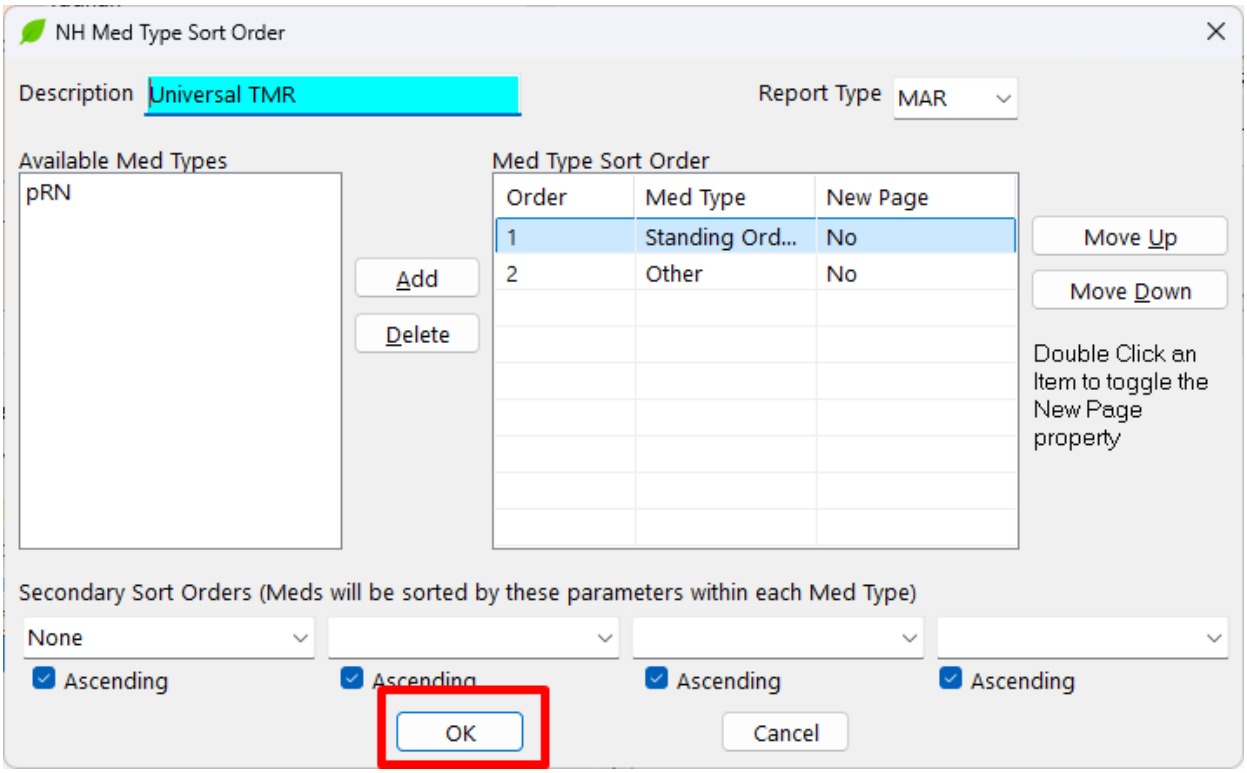
[KRL-26034] MAR Report NH Med Type sort order not retained

Bug

On the MAR (Medication Administration Record) Report, the Nursing Home (NH) **Med Type** sort order was not retained after clicking **OK**.

Resolution

This issue has been resolved. On the MAR report, **Med Type Sort Order** configuration changes are saved and applied correctly.



By default prescriptions print in ascending order by pass time, with regular prescriptions printing first followed by PRNs.

Scanners

[KRL-17684] Auto-Star | Point of Sale scanning error after prescription numbers are bumped

Bug

The POS system failed to scan prescriptions at the till because it was hardcoded to use 7-digit Rx numbers, but the system now used 8-digit Rx numbers. This caused the leading digit to be truncated and prevented the till from matching the prescription.

Resolution

This issue has been resolved. The **RxNum** field was increased from 7 to 8 digits for customers using Auto-Star Point-of-sale scanner to prevent the wrong Rx being sent to POS Till. Pharmacies using this scanner need to update their Auto-Star config to include `HandelLongRxFlexable = 1`

[KRL-23334] Scanner error tone when scanning in an active session while another session is locked

Bug

On stores using multiple concurrent Kroll sessions (for example, Fill Session 1 and Touch Pickup Session 9) with a handheld barcode scanner connected through Kroll Device Helper, scanning in an active session while another session had timed out and locked caused the scanner to sound a hardware error tone even though the barcode decoded successfully. Switching focus to the locked session and back restored normal scanning.

Resolution

This issue has been resolved. Scanning in an active session no longer triggers an error tone when another session is locked.

[KRL-25107] Scanner acquisition hangs when a TWAIN failure occurs before the active scan phase

Bug

When scanner acquisition was still in its opening or negotiation phase (before the active-scan phase), if a TWAIN failure was reported, Kroll became permanently unresponsive. The process had to be force-stopped.

Resolution

This issue has been resolved. A TWAIN failure before the active scan phase no longer causes scanner acquisition to hang.

Store Configuration

[KRL-24481] Corrected a duplicate “Pharma Assist (All Drugs)” entry in the Robotic interface type list

Bug

In store configuration, the **Interface Type** drop-down list (**File** > **Configuration** > **Store** > **Interfaces** > **Robotic**) displayed two identical **Pharma Assist (All Drugs)** entries. Because the labels were indistinguishable, users could not tell which entry corresponded to the intended robotic interface type when configuring the store.

Resolution

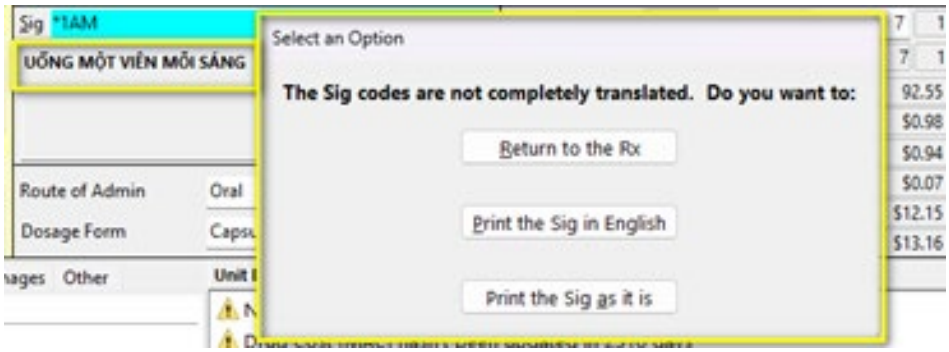
This issue has been resolved. Each robotic interface type in the drop-down list now displays a unique, accurate description. The correction has been applied to both the English and French label sets.

Translation and French GUI

[KRL-19363] Sig not translating to English when the interface language is English

Bug

On the **Patient** card, when a patient's language was set to English and a **Sig** code (dosage instructions) included Unicode diacritical marks mixed with Latin letters and numbers, Kroll displayed a warning stating "The SIG Codes are not completely translated, do you want to..."



This warning appeared even when the sig code translation was complete and correct. This heuristic incorrectly flagged Vietnamese and French sig codes with accented characters as untranslated.

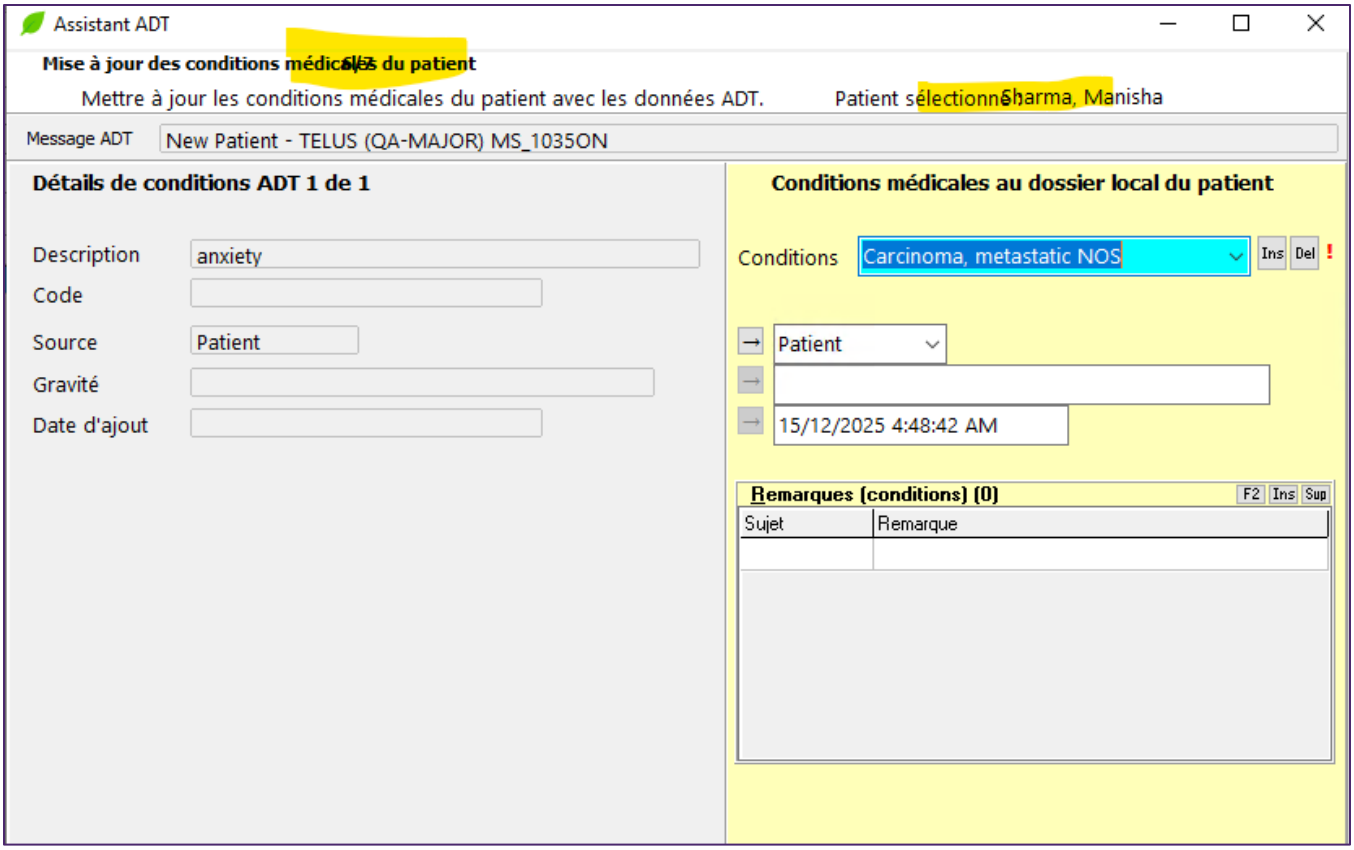
Resolution

This issue has been resolved. Kroll now correctly identifies only genuine cases where a Sig code token lacks an entry in the translation history for the requested language. Users can create prescriptions with Vietnamese, French, and other accented-character languages without encountering spurious warnings, while the system still appropriately alerts users when a sig code genuinely lacks a translation.

[KRL-21627] French labels overlap on the ADT wizard's Allergies and Conditions pages

Bug

On the **Admission/Discharge/Transfer (ADT)** processing wizard, the labels and values on the **Allergies** and **Conditions** pages overlapped when Kroll was set to French, making the text difficult to read.



Resolution

This issue has been resolved. Labels and values on the **Allergies** and **Conditions** pages no longer overlap in the French GUI.

[KRL-21628] "Del" button not translated on the ADT Allergies and Conditions screens

Bug

On the ADT **Allergies** and **Conditions** screens, the button used to delete an allergy or condition record displayed as **Del** instead of the correct French label (**Sup**), even when Kroll was running in French.

Resolution

This issue has been resolved. The button now displays as **Sup** on both the **Allergies** and **Conditions** screens.

[KRL-21637] French translation issues on the Allergies and Conditions screens

Bug

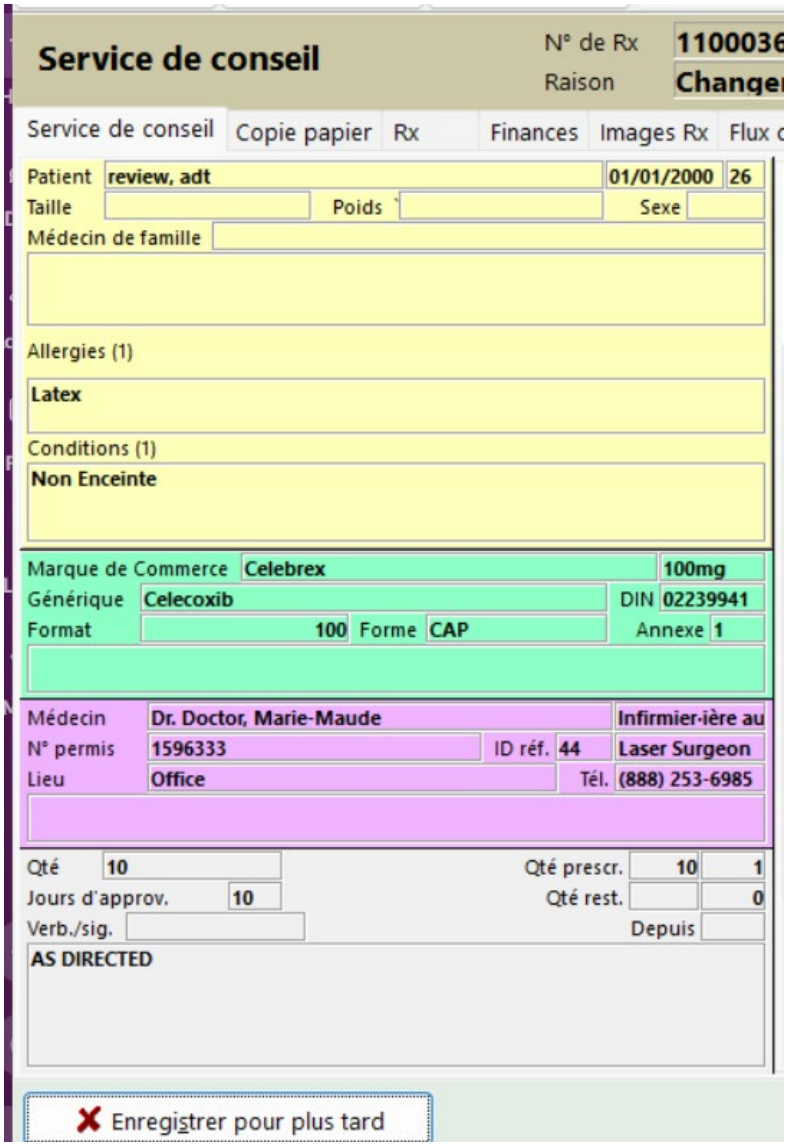
The **Allergies** and **Conditions** screens displayed some incorrect or missing French translations.

Resolution

This issue has been resolved. The following corrections to the French translations have been made on the **Allergies** and **Conditions** screens:

Old text	New text
condition(s)	condition(s) médicale(s)
Gravité	Sévérité
Permis n	N permis
Qte presc.	Qte prescr.
Marque	Marque de Commerce
Détails d'allergies/de conditions ADT	Détails des ...

In addition, some truncated or overlapping French captions were corrected (Commence par, Verb./sig., Marque de Commerce, Condition médicale, workflow note label). The labels **Qte prescr.**, **Qte rest.**, and **Depuis** labels have been aligned. Doctor panel boxes are now symmetrical on Rx data views.



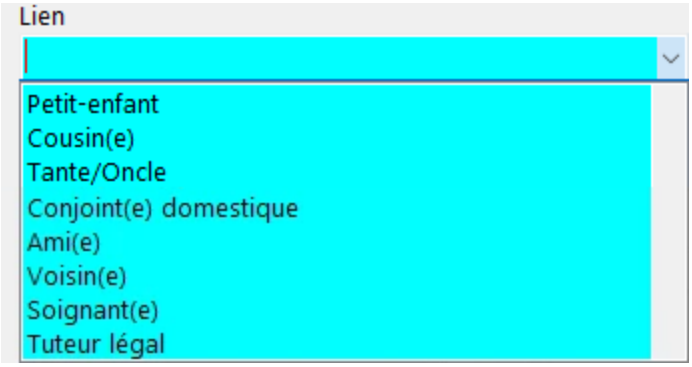
[KRL-23135] Relationship field poorly translated in French

Bug

The **Relationship** field displayed incorrect replacement characters in its French translation.

Resolution

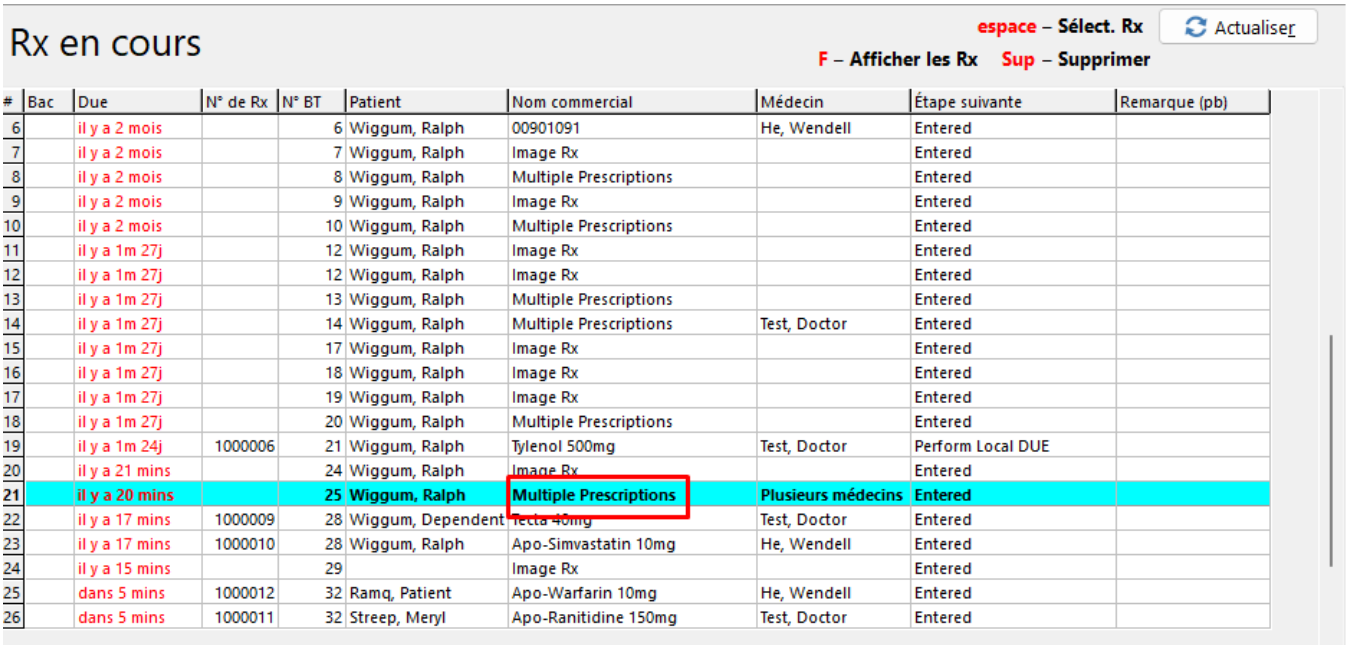
This issue has been resolved. The **Relationship** field now displays an improved French translation.



[KRL-25401] “Multiple prescriptions” label displays in English on French sessions

Bug

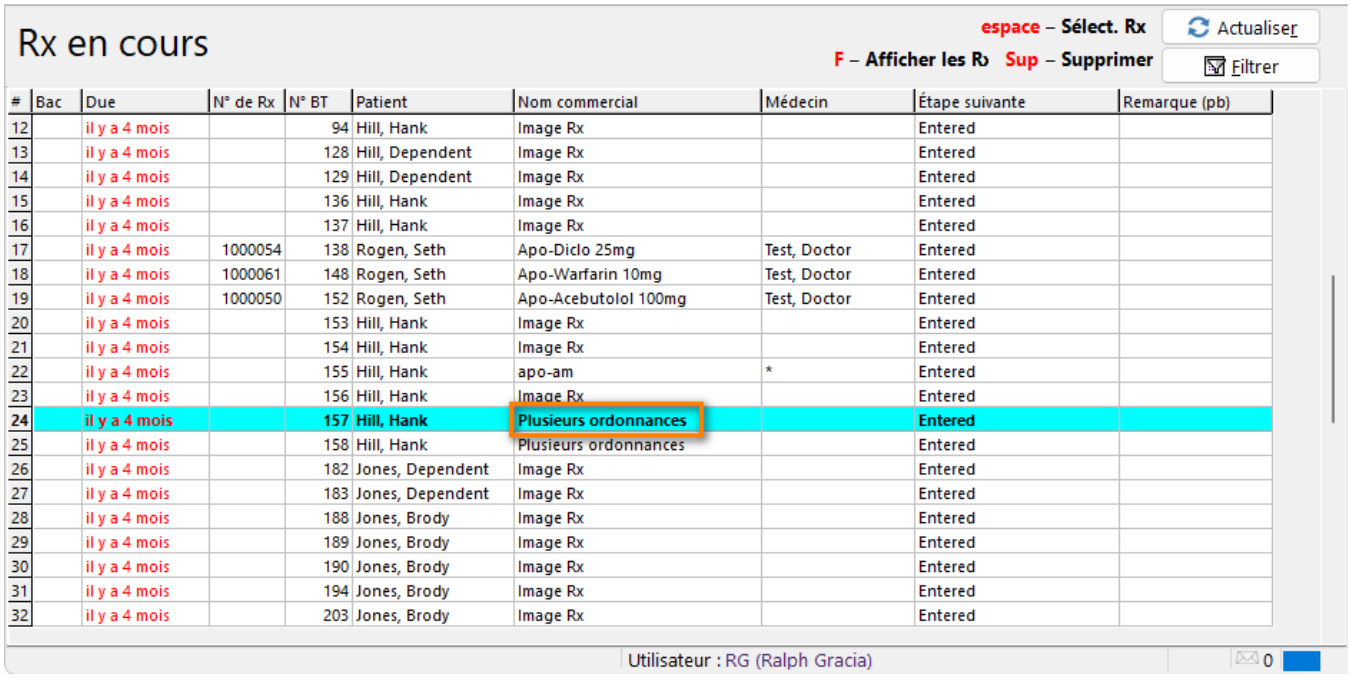
On a French session, when a Pharmacylink order included more than one prescription for the same patient, the **Brand name** column on the **F9 – Workflow** screen displayed the “Multiple prescriptions” label in English instead of French.



#	Bac	Due	N° de Rx	N° BT	Patient	Nom commercial	Médecin	Étape suivante	Remarque (pb)
6		il y a 2 mois		6	Wiggum, Ralph	00901091	He, Wendell	Entered	
7		il y a 2 mois		7	Wiggum, Ralph	Image Rx		Entered	
8		il y a 2 mois		8	Wiggum, Ralph	Multiple Prescriptions		Entered	
9		il y a 2 mois		9	Wiggum, Ralph	Image Rx		Entered	
10		il y a 2 mois		10	Wiggum, Ralph	Multiple Prescriptions		Entered	
11		il y a 1m 27j		12	Wiggum, Ralph	Image Rx		Entered	
12		il y a 1m 27j		12	Wiggum, Ralph	Image Rx		Entered	
13		il y a 1m 27j		13	Wiggum, Ralph	Multiple Prescriptions		Entered	
14		il y a 1m 27j		14	Wiggum, Ralph	Multiple Prescriptions	Test, Doctor	Entered	
15		il y a 1m 27j		17	Wiggum, Ralph	Image Rx		Entered	
16		il y a 1m 27j		18	Wiggum, Ralph	Image Rx		Entered	
17		il y a 1m 27j		19	Wiggum, Ralph	Image Rx		Entered	
18		il y a 1m 27j		20	Wiggum, Ralph	Multiple Prescriptions		Entered	
19		il y a 1m 24j	1000006	21	Wiggum, Ralph	Tylenol 500mg	Test, Doctor	Perform Local DUE	
20		il y a 21 mins		24	Wiggum, Ralph	Image Rx		Entered	
21		**il y a 20 mins**		**25**	**Wiggum, Ralph**	**Multiple Prescriptions**	**Plusieurs médecins**	**Entered**	
22		il y a 17 mins	1000009	28	Wiggum, Dependent	Tecta 40mg	Test, Doctor	Entered	
23		il y a 17 mins	1000010	28	Wiggum, Ralph	Apo-Simvastatin 10mg	He, Wendell	Entered	
24		il y a 15 mins		29		Image Rx		Entered	
25		dans 5 mins	1000012	32	Ramq, Patient	Apo-Warfarin 10mg	He, Wendell	Entered	
26		dans 5 mins	1000011	32	Streep, Meryl	Apo-Ranitidine 150mg	Test, Doctor	Entered	

Resolution

This issue has been resolved. The label now displays correctly in French on French sessions.



#	Bac	Due	N° de Rx	N° BT	Patient	Nom commercial	Médecin	Étape suivante	Remarque (pb)
12		il y a 4 mois		94	Hill, Hank	Image Rx		Entered	
13		il y a 4 mois		128	Hill, Dependent	Image Rx		Entered	
14		il y a 4 mois		129	Hill, Dependent	Image Rx		Entered	
15		il y a 4 mois		136	Hill, Hank	Image Rx		Entered	
16		il y a 4 mois		137	Hill, Hank	Image Rx		Entered	
17		il y a 4 mois	1000054	138	Rogen, Seth	Apo-Diclo 25mg	Test, Doctor	Entered	
18		il y a 4 mois	1000061	148	Rogen, Seth	Apo-Warfarin 10mg	Test, Doctor	Entered	
19		il y a 4 mois	1000050	152	Rogen, Seth	Apo-Acebutolol 100mg	Test, Doctor	Entered	
20		il y a 4 mois		153	Hill, Hank	Image Rx		Entered	
21		il y a 4 mois		154	Hill, Hank	Image Rx		Entered	
22		il y a 4 mois		155	Hill, Hank	apo-am	*	Entered	
23		il y a 4 mois		156	Hill, Hank	Image Rx		Entered	
24		il y a 4 mois		157	Hill, Hank	Plusieurs ordonnances		Entered	
25		il y a 4 mois		158	Hill, Hank	Plusieurs ordonnances		Entered	
26		il y a 4 mois		182	Jones, Dependent	Image Rx		Entered	
27		il y a 4 mois		183	Jones, Dependent	Image Rx		Entered	
28		il y a 4 mois		188	Jones, Brody	Image Rx		Entered	
29		il y a 4 mois		189	Jones, Brody	Image Rx		Entered	
30		il y a 4 mois		190	Jones, Brody	Image Rx		Entered	
31		il y a 4 mois		194	Jones, Brody	Image Rx		Entered	
32		il y a 4 mois		203	Jones, Brody	Image Rx		Entered	

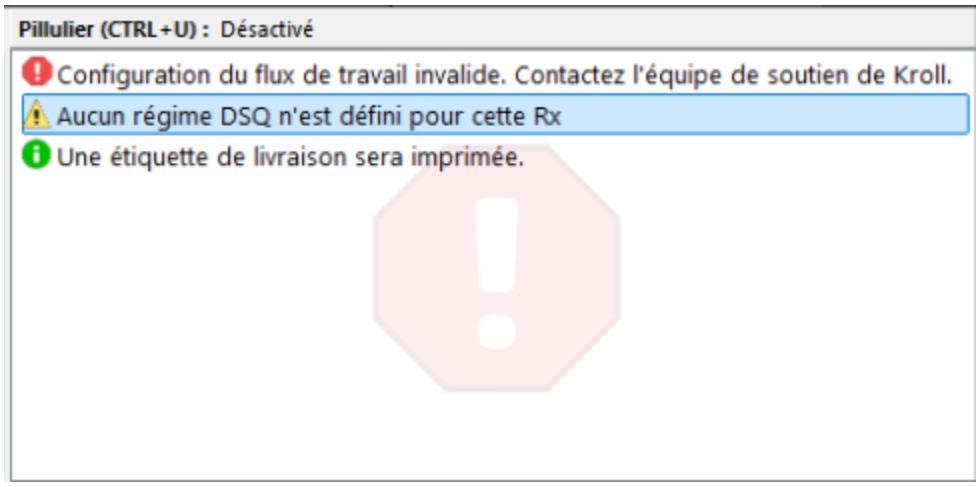
[KRL-25411] French translation of an Rx-plan message states the opposite meaning

Bug

The French translation of the message “No %s plan is set for this Rx” stated the opposite of the English meaning.

Resolution

This issue has been resolved. The French translation of this message now matches the intended English meaning.



URx File Processing

[KRL-25332] Incorrect Original AAC (Actual Acquisition Cost) offset in URx file

Bug

When a prescription's cost adjustment (Delta AAC) ended in a round number, like $9.70 or $7.20, the URX file Kroll sent to MMS dropped the trailing zero and reported the cost as 10x too low (e.g. $7.20 is reported as $0.72). This caused a financial mismatch between Kroll's records and MMS.

Resolution

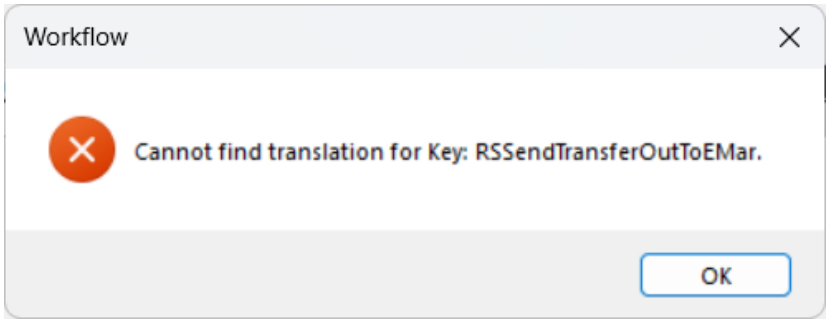
This issue has been resolved. The URx file now exports the correct Original AAC offset value.

Workflow

[KRL-26006] Error message when accessing the (F9) Workflow tab

Bug

When selecting the **(F9) Workflow** tab, it failed to open. Instead, it produced an error message where the translation keys were missing.



Resolution

This issue has been resolved. The missing translation keys have been added, and the **(F9) Workflow** tab now opens without producing an error message.