TELUS® Health



Kroll Version 10 Service Pack #35

Hotfix Release Notes

10.35.2.15

September 15, 2026

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Kroll Version 10.35.2.15 Hotfix Release Notes (18/9/2026)

This document is a compilation of changes and enhancements in Kroll version 10.35.2.15 (18/9/2026) release. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Accounts Receivable

[KRL-26321] AR Profile Payments tab becomes unresponsive on high-volume accounts

Bug

AR Profile window became unresponsive for an extended period when opening the **Payments** tab or attempting to add a new payment (**INS**), on AR accounts with an extensive payment and invoice history.

Resolution

This issue has been resolved. Loading the AR Profile **Payments** tab and entering a new payment no longer freezes regardless of how much AR history volume (payments, invoices, member patients) exists on the account.