

Kroll Version 10 Service Pack 35

Hotfix Release Notes

10.35.2.23

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Kroll Version 10.35.2.23 Hotfix Release Notes (23/9/2026)

This document is a compilation of changes and enhancements in Kroll version 10.35.2.23 (23/9/2026) release. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

BC PharmaNet

[KRL-26256] Update BC Fee-for-Service logic so Pharmanet can correctly process MAiD claims

Improvement

The fee for service logic for BC Pharmanet has been updated. When PROV=BC, Kroll now calculates the **Cost**, **Markup** and **Fee** on Fee for Service Rxs as if they are regular Rxs. BC MAiD fee for service claims now correctly transmit calculated or manually set cost values to PharmaNet, enabling proper claim processing and adjudication.

Consent

[KRL-26394] Verbal Consent translation key error blocks opening patient profile

Bug

Setting a patient's privacy consent to **Verbal Consent** or **Guardian Verbal Consent** triggered the following error:

> "Cannot find translation for Key: Enum_TPrivacyConsentChoice_pcVerbalConsent_<banner>."

Where <banner> was the pharmacy or chain where the error occurred. The Patient profile would not open.

Resolution

This issue has been resolved. The pharmacy or banner-specific Verbal Consent / Guardian Verbal Consent translation keys resolve correctly, and patient files open normally regardless of consent type on file.

Sig

[KRL-26396] "The Sig codes are not completely translated" warning appears incorrectly

Bug

When filling a prescription, Kroll sometimes displayed a "The Sig codes are not completely translated" message for a Sig code, even though that Sig code was fully translated (Fill Rx, F12). This could happen when a Sig code had since been changed or replaced, causing Kroll to mistakenly treat the outdated version as still active.

Resolution

This issue has been resolved. Kroll no longer considers an outdated Sig code when checking translations, so pharmacists will no longer see this warning by mistake.