TELUS Health



Kroll Version 10 Service Pack 35

Hotfix Release Notes

10.35.3.19 HF1

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Kroll Version 10.35.3.19 HF1 Hotfix Release Notes (9/10/2026)

This document is a compilation of changes and enhancements in Kroll version 10.35.3.19 HF1 (9/10/2026) release. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Workflow

[KRL-26399] Due Date thresholds sort Rxs incorrectly

Bug

The current date and time used for Overdue, Window, and Trouble classifications was being set to midnight instead of the actual time of day. Rxs appeared overdue as soon as the calendar day began, and assigned due times later in the day were treated as already overdue.

Resolution

This issue has been resolved. The Workflow queue now compares due dates against the actual current date and time, so Rxs due later today are no longer misclassified as Overdue at the start of the day.