TELUS® Health



Kroll Version 10 Service Pack 35

Minor Release

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Kroll Version 10.35.4 Minor Release (28/10/2026)

This document is a compilation of changes and enhancements in Kroll version 10.35.4 (28/10/2026) release. The purpose is to keep users informed of changes to the software and to help users implement and adapt to those changes.

Accounts Receivable

[KRL-24188] Patient charged multiple times for a single prescription

Bug

Prepay electronic payments for Pharmacy Accounts receivable (AR) could be charged more than once for the same work order. If a payment request was retried or submitted again while the first was still waiting on a response from PharmacyLink (PLINK), the system created a duplicate electronic payment item and charged the patient again.

Resolution

This issue has been resolved. The PLC service now blocks a second payment on the same AR until the first one has completed.

[KRL-26275] Make AR Payment warns that a valid invoice is not outstanding

Bug

When a user typed the number of a valid Posted invoice into the **Invoice #** field of the **Make AR Payment** window (**Patient Profile** > **AR Profile** > **Payments** > **Make Payment**) and clicked **Next**, Kroll incorrectly displayed the warning:

> "Invoice [number] is not an outstanding invoice for this patient."

The same invoice appeared in the list when the user clicked **Yes** to select an invoice from a list.

In a related case, when a user typed an invoice number with a payment amount greater than the invoice balance, clicked **Yes** to pay multiple invoices, clicked **Back**, then clicked **Next** and **No**, the payment was saved with $0.00 assigned to the invoice.

Resolution

This issue has been resolved. Typing the number of an outstanding invoice no longer shows the warning, which still appears for invoice numbers that are not outstanding, and the invoice's full balance is now assigned when the payment is saved.

ADT

[KRL-25303] ADT queue filters have no effect

Bug

On the **ADT** (Admission, Discharge, Transfer) tab of the workflow screen (**F9 – Workflow**), selecting a value in the **Type**, **NH Group**, **NH**, **Ward**, or **Patient** filter had no effect, and every pending ADT item was always displayed.

Resolution

This issue has been resolved. The **ADT** tab now shows only the items that match the selected filters, and the selections are kept when the list is refreshed.

[KRL-26476] Scheduler appointment still shows “Launch ADT” as available after its ADT has been processed

Bug

After a user completed the ADT wizard for a Scheduler appointment, the appointment still offered “Launch ADT” when the user returned to the Scheduler. This happened until the Scheduler was reopened or reloaded. It affected appointments that had an ADT attached (for example, bookings that came in through PharmacyLink) and already had a patient linked. Because the ADT was already processed, the wizard could be launched again.

Resolution

This issue has been resolved. Once an ADT has been processed, the Scheduler updates the appointment immediately, and “Launch ADT” is no longer available for it. The Scheduler does not need to be reopened.

Calendar

[KRL-25632] Unable to add or modify appointment categories

Bug

When a pharmacy had active Pharmacy Link networks, they were not able to add or modify any appointment category (**Edit** > **List** > **Appointment Categories**). Users saw an error message when they selected to insert or edit any entry, and they were not able to continue.

Resolution

This issue has been resolved. Users can once again insert, edit, and save appointment categories.

Catalog

[KRL-26632] Catalog load fails when a drug catalog has no item number

Bug

Loading the McKesson catalog failed with the following error:

> "Catalog - Error: Error -1 ... Cannot insert the value NULL into column 'ItemNum', table 'DrgCatPackLinkHist'."

The error appeared when loading the catalog from **Utilities** > **Drug Ordering**, whether through **Communicate With McKesson** or by loading a downloaded catalog file. The cause was an existing drug catalog link with no item number. The history table did not allow a blank item number, so the history record could not be saved and the catalog load stopped.

Resolution

This issue has been resolved. Kroll now handles drug catalog links with no item number when saving history records, so the catalog loads without error. Drug cards can be edited and the history can be viewed without errors.

CeRx Electronic Prescriptions

[KRL-26343] Route of administration prints as garbled text on a CeRx electronic prescription order

Bug

When a user printed a CeRx electronic prescription order from a patient's **Network Profile**, the route of administration could print as garbled text instead of a description such as Oral. This occurred for orders received in Alberta, Newfoundland and Labrador, Nova Scotia, and Prince Edward Island that included a route of administration. Saskatchewan orders were not affected.

Resolution

This issue has been resolved. The printed order now shows the correct route of administration description.

Credit Card Password Manager

[KRL-26327] Access violation re-encrypting or recovering old token cards after CC password update

Bug

After a new **Credit Card Access Password** was created, Kroll failed with "Access violation ... Read of address 00000000." The error appeared when creating the new password, when re-encrypting an expired token's cards with

the current password, and when recovering an expired token with the Recovery Key. It happened when a saved credit card record had an empty or damaged encrypted card number.

After the error, the new token held no cards, and the existing cards stayed under the old token and still needed the old password. Staff were unable to save a new card with the current password.

Resolution

This issue has been resolved. If a card record has an empty or damaged encrypted number, Kroll now shows a message identifying the record and does not change any cards for that password. The message asks the user to contact Kroll Support. Creating a new password, re-encrypting, and recovering with the Recovery Key now complete without error when all cards are healthy.

Cycle count

[KRL-25932] Error creating an automatic cycle count when Limit results to exceeds the number of drugs found

Bug

When a user created a cycle count from a pre-selected list of drugs with the **Limit results to** checkbox ticked, and the limit was higher than the number of drugs the search returned (**Utilities** > **Drug** > **Drug Inventory Counts** > **Create New** > **Pre-select drugs to count**), Kroll displayed a database error about a duplicate entry and the cycle count was not created. For example, a limit of 50 failed when the search found only 30 drugs. Creating the count with the checkbox cleared was not affected.

Resolution

This issue has been resolved. Kroll now creates the cycle count with every drug the search returned, up to the limit entered, and no error is displayed.

[KRL-26564] Kroll stops responding when creating a large drug cycle count

Bug

When a user searched for a large number of drug packs and started a cycle count from the results (**Utilities** > **Drug** > **Drug Inventory Counts** > **Create New** > **Pre-select drugs to count**), Kroll stopped responding for several minutes while the count was being created. The longer the list of drug packs, the longer the delay.

Resolution

This issue has been resolved. Cycle counts created from large search results are now created without Kroll becoming unresponsive.

Datarithm Integration

[KRL-25010] Datarithm on-hand updates never applied to drug cards

Bug

Inventory updates received from Datarithm were not applied to Drug cards. The daily update file downloaded and archived normally, but on-hand quantities never changed. This affected cycle counts, transfers in and out, returns to the wholesaler or manufacturer, and min/max (reorder point) updates. A scheduled report failure notification, if configured, reported “Couldn’t find a matching drug pack” even when the drug and pack existed in Kroll. Without a configured notification, the failure was silent. Stores had to adjust inventory manually.

Resolution

This issue has been resolved. Kroll now correctly matches the drug pack from the Datarithm update file by UPC, or by DIN and pack size if there is no UPC match. Datarithm on-hand adjustments and min/max updates are applied to the drug card as expected.

DIS

[KRL-13837] DIS cancellation is not sent when the original claim is unconfirmed

Bug

When a user cancelled a prescription (**Cancel** or **Cancel and Refill**), Kroll checked for incomplete adjudication only if the prescription was already Cancelled. It did not check for a Drug Information System (DIS) claim that had been sent and was still waiting in the network adjudication queue without a valid response (for example after a network outage or timeout). As a result, the cancellation could go ahead without a cancel being sent for the original claim. That claim stayed active on the DIS and could later come back as a potential duplicate dispense when a new fill was submitted.

Resolution

This issue has been resolved. Kroll now also checks whether adjudication is incomplete for a DIS plan that has a sent transaction with no valid response, whatever the prescription's status. When it finds one, Kroll shows the same pending adjudication prompt, and the user can choose **Complete Adjudication for previous fill** or **Exit Rx** before the prescription can be cancelled. This change applies to all provinces that use DIS adjudication.

Doctor card

[KRL-25504] Fax numbers missing from F5 - Doctor card

Bug

Fax numbers disappeared from the **Location** details of some **F5 - Doctor** cards and appeared under **Phone Numbers** instead, which required manual re-entry. This happened when the fax label or the address location had an extra space at the end, for example "Office " instead of "Office". **Request Renewal** then showed **Print Only** instead of **Fax**, and renewal requests were not faxed. A previous clean-up did not correct records with trailing spaces.

Resolution

This issue has been resolved. Extra spaces are now removed from fax labels and address locations, and each fax number displays under its matching address and is available for **Request Renewal**.

Drug Programs

[KRL-26552] Most drug programs do not trigger when two or more are enabled

Bug

When two or more drug programs were enabled, most of them were not applied to prescriptions. Their workflow steps (such as the data entry prompt, the patient dialog and printing drug program documents) were not triggered. Their actions were not run, and their responses were not reported. Kroll showed no message, and filling continued normally. Only a single enabled program, or the last program when an odd number was enabled, worked correctly.

Resolution

This issue has been resolved. Each enabled drug program is now applied correctly. Every program triggers its workflow steps, documents, and response reporting.

ePrescribe

[KRL-26281] ePrescribe Log and callback View History crash on entries with no recorded status

Bug

When an ePrescribe log entry had no recorded status, opening the **ePrescribe Log** (**Utilities** > **EPrescribe Log**) or clicking **View History** on the **Callback/renewal** screen caused an error instead of displaying the history. The affected screens could not be used until the entry was corrected.

Resolution

This issue has been resolved. The **ePrescribe Log** and callback **View History** screens now open normally and display entries with no recorded status.

Fill

[KRL-26304] Script image not assigned to patient when prescription filled directly from F11 - Drop Off

Bug

When a prescription was created from an inbound document (fax or network scan) that had no Kroll barcode, and was filled directly from the **Rx F11 - Drop Off** screen by selecting a patient and pressing **F12 – Fill Now**, the script image was linked to the prescription but was not assigned to the patient. The image did not appear under **Patient's Script Images** and remained under **Unlinked Script Images**, so staff had to link it to the patient manually. Prescriptions filled after adding the item to the work order were not affected.

Resolution

This issue has been resolved. The selected patient is now assigned to the script image when the prescription is filled directly from **F11 - Drop Off**, and the image appears under **Patient's Script Images**.

[KRL-26432] Copy to New Number and Unfill fails when a No Script Image Reason is entered

Bug

When a user selected **Copy to New Number and Unfill** on a prescription (right-click the Rx in the patient profile, or select multiple Rxs and use **Extra Functions**), left the **Script Image** blank and entered a **No Script Image** reason, the reason was not saved on the new prescription.

For patients with an Accounts Receivable (AR) account, the fill failed with "No Script Image or Reason specified", and the batch reported "1 Rxs could not be filled." The new Rx number was used up without a prescription being created, and the original Rx remained in an open batch and could not be reprocessed.

For patients without an AR account, the fill was completed but the reason was not recorded on the new prescription.

Resolution

This issue has been resolved. **Copy to New Number and Unfill** now saves the **No Script Image Reason** on the new prescription, and the fill completes for patients with or without an AR account.

[KRL-26470] Route of Admin and Dosage Form carry over from the previous drug when switching to a drug with no Form/Route

Bug

When a user switched a prescription from a drug that had a **Dosage Form** and **Route of Administration** to a drug whose **F5 - Drug** card had these fields unpopulated (**F12 – Fill Rx** > **New Rx**), the prescription kept the previous drug's **Route of Admin** and **Dosage Form** instead of showing blank values for the new drug.

Resolution

This issue has been resolved. When a user switches to a drug with no **Route of Admin** and **Dosage Form** on the **F12 – Fill Rx** window, these fields no longer retain the previous drug's values.

Immunization

[KRL-25826] Immunization remains in Pending Claim when recorded as Not Dispensed through the Paper Immunization module

Bug

When a non-influenza, influenza, or COVID-19 immunization was recorded as **Not Dispensed** through the **Paper Immunization** module (**Fill screen** > **Not Dispensed** > **F12 – Fill Rx**), the immunization entry on the Patient **Profile** > **Immunization** tab never completed. Its **Product Status** remained at **Pending Claim**, and retrying **F – Claim Fee** did not clear it. A product claim can only be completed by a dispense, and a Not Dispensed fill has none.

Resolution

This issue has been resolved. When the prescription is **Not Dispensed**, the immunization entry now completes with a **Product Status** of **No Product Applicable** and, where a fee claim applies, a **Fee Status** of **No Fee Applicable**. This applies in all provinces.

Kroll Care

[KRL-26480] Kroll Care shows the linked drug's leaflet instead of the drug's own

Bug

When a drug was linked to an equivalent drug (**Drug** > **Link to FDB**) because it was missing from the clinical database, and the drug was later added to the clinical database with its own patient leaflet, Kroll Care continued to show the linked drug's leaflet instead. This affected the **Kroll Care** tab on the Drug card and the printed Kroll Care. Because a

link cannot be changed or removed once the drug exists in the clinical database, the incorrect leaflet could not be corrected.

Resolution

This issue has been resolved. Kroll Care now shows the drug's own leaflet when one is available, and the linked drug's leaflet only when the drug has none.

Kroll Services

[KRL-26352] Kroll services using secure connections accumulate system handles over time

Bug

When a client repeatedly opened short-lived secure (Transport Layer Security, or TLS) connections to the Kroll IVR, API, POS, or Background Rx service, the service did not release all of the system resources it used for each connection. The service's handle count climbed steadily until the service was restarted, and on busy sites it risked running out of handles. Services that receive frequent reconnections, such as an IVR integration that reconnects every few seconds, were affected most.

Resolution

This issue has been resolved. Kroll services now release the resources used by a secure connection when that connection closes, so the handle count stays stable during normal connection activity without a periodic service restart.

Kroll Update

[KRL-26486] Database update fails verification when older indexes are still present

Bug

The program update failed at database verification with exit code 62 when a database being upgraded from an earlier version still contained an older index on the Patient table. The update expects older indexes to be removed, so verification stopped the update. No program files were replaced, and the store stayed on its previous version.

Resolution

This issue has been resolved. The database update scripts now remove these older indexes during the upgrade, so verification passes. Upgrading from earlier versions completes successfully.

Mail

[KRL-26305] Inbox displays an error when a message with multiple attachments arrives or changes

Bug

When a message with two or more attachments arrived or was updated while a user had **Mail - Inbox** open (**Utilities** > **View Mail/Messages**), the screen did not refresh and Kroll displayed an error stating that a value "is not a valid integer value". Attachments on messages with two or more attachments could also display incorrectly in **Mail - Sent Mail**. Messages with a single attachment were not affected.

Resolution

This issue has been resolved. **Mail - Inbox** now refreshes normally when a message with multiple attachments arrives or changes, and all attachments display correctly in both **Mail - Inbox** and **Mail - Sent Mail**.

Merge Record

[KRL-26296] Unable to merge certain patient or doctor records

Bug

When a user attempted to merge a patient or doctor (**Utilities** > **Merge** > **Patients** or **Doctors**), Kroll displayed an error stating that the merge would not proceed, and the merge did not complete. This occurred only when the record being merged away had history from features Kroll no longer uses — for a patient, delivery order history from older versions of Kroll; for a doctor, entries from the retired **Communications** tab.

Resolution

This issue has been resolved. Patient and doctor records with this older history now merge successfully.

PharmacyLink

[KRL-26039] PharmacyLink offers expired on-file prescriptions as available to refill

Bug

When a prescription was put on file (unfilled) and never dispensed, PharmacyLink did not apply the store's **Days before an Rx expires – From Written** setting. After the written-date expiry had passed, Kroll correctly blocked the fill. eCare and PharmaConnect still showed the prescription as "Available to fill" and accepted an order for it. Staff discovered the problem only when they opened the prescription in Kroll.

Resolution

This issue has been resolved. PharmacyLink now uses the same expiry date that Kroll enforces for an on-file prescription, so a prescription past its written-date expiry is no longer offered as available to fill. Where the store allows a pharmacist to extend an expired prescription or contact the prescriber, the patient is directed to request a renewal instead. Prescriptions that have been dispensed at least once are unaffected.

[KRL-26446] PharmacyLink PLC Service stopped responding after a drug database (FDB) update

Bug

A drug database (FDB) update ran while the PLC Service was processing patient details. The two operations blocked each other, and the service stopped responding. PharmacyLink went offline and the PLC Service had to be restarted.

Resolution

This issue has been resolved. The PLC Service no longer blocks when an FDB update occurs while it is processing patient details. PharmacyLink stays online during and after the update, and the service can be stopped normally.

Plan/Pricing Strategy

[KRL-26297] Strategy Exceptions tab may show price-group exceptions that shouldn't apply to the subplan

Bug

When editing a plan (**Edit** > **Plans/Pricing** > **Plans** tab), the **Strategy Exceptions** tab listed a **Patient Price Group** exception that had no sub plan selected, even though the same exception for a **Drug Price Group** was correctly not added to the list.

Resolution

This issue has been resolved. The **Strategy Exceptions** tab now lists only exceptions that have a sub plan selected, whether they are for a **Drug Price Group** or a **Patient Price Group**.

Reports

[KRL-25564] Access violation on preview/print of Workflow Business Summary Date Range Report

Bug

Previewing or printing the Workflow Business Summary - Date Range Report could cause an access violation. After the error, the Fill session that ran the report could no longer print barcodes correctly until Kroll was restarted. The problem happened in stores that had two workflow queues with the same name, including two queues with no name.

Resolution

This issue has been resolved. The report now handles workflow queues that share a name. It previews and prints without an error, and each queue is counted separately.

[KRL-25727] Missing Rx Images Report freezes with "Connection failure" on custom date range

Bug

The Missing Rx Images Report (**Reports** > **Rx**) took several minutes to open on a large database. With a custom **Date Range** covering roughly two months and **Patient Groups** set to **All**, the report hung for about 5 minutes, then showed a "Connection failure" dialog. Narrower built-in ranges (This Week, Last Week) eventually completed but were also slow (2-3 minutes).

Resolution

This issue has been resolved. The Missing Rx Images Report completes for a multi-month custom date range without triggering a connection failure. The report's results are unchanged.

[KRL-26307] Metro Flat File Report exports all claims when the rerun file is empty

Bug

When a user ran the Metro Flat File Report (**Reports** > **Rx**) with the **Run only for rerun file** checkbox selected and the selected rerun file was empty, the report applied no date range. Claim data for every matching prescription was exported to the flat file instead of none.

Resolution

This issue has been resolved. When **Run only for rerun file** is selected and the rerun file is empty or missing, Kroll displays an error message and no flat file is created. A rerun file that contains an invalid date range also stops the report with an error.

[KRL-26357] To Do Report History scope date calculation

Bug

When the To Do Report was run with the **Scope** parameter set to **History**, the 60-day window for resolved To Do items was calculated from a stored server date that could be up to one minute out of date, rather than the current database server date.

Resolution

This issue has been resolved. The **History** scope now lists To Do items resolved in the last 60 days, measured from the current database server date.

RxSync

[KRL-26283] RxSync screen crashes for Rxs with missing sync-related data

Bug

When a patient had a prescription with no **Days Supply**, **Sig**, or **Refill dispense quantity** recorded, opening **Enhanced RxSync** from the **Patient** profile (**Shift+F11**) raised an exception. As a result, the screen did not display any of that patient's prescriptions, not only the incomplete one.

Resolution

This issue has been resolved. **Enhanced RxSync** now opens and displays the patient's prescriptions even when one or more of them are missing a **Days Supply**, **Sig**, or **Refill dispense quantity**.

Search/Sort

[KRL-23217] Faster lookups by DIN and other codes

Improvement

Previously, searching for a record by a text code, such as a Drug Identification Number (DIN), could be slower than necessary on large databases, because the database scanned the entire index instead of going directly to the matching record. Kroll has been updated so that text codes are sent to the database in the same form in which they are stored, allowing these lookups to use the index.

Text that contains accented characters, emoji, or non-Latin characters, such as a prescription Sig, is not affected and continues to be saved and displayed exactly as entered. No setup is required, and there are no changes to the Kroll screens.

[KRL-26604] Grid rows with identical sort values are ordered by load order instead of ID

Bug

When a grid is sorted by a column and several rows have the same value in that column, those tied rows were shown in the order they were loaded rather than in a consistent order.

Resolution

This issue has been resolved. Tied rows are now ordered consistently. For example, AR transactions will now display the oldest first when ascending, and newest first when descending.

Translation/French GUI

[KRL-26453] Spelling and spacing errors in the French "Rx order / dispense information is unavailable" messages

Bug

In the French version of Kroll, the two messages shown when the **Rx Order / Dispense Information** screen cannot be opened (**Network** > **Edit Rx Order/Dispense Information**) contained errors. The word "accessibles" was misspelled "accesibles" in both messages. In the message shown when the Rx has already been sent to the network (DIS provinces), there was also an extra space before the final period.

Resolution

This issue has been resolved. Both French messages are now spelled correctly, and the extra space before the period has been removed. The English messages and the behaviour of the screen are unchanged.

Workflow

[KRL-25849] Send/Review on Unfill Rx bypasses Clinical Verification (postponed, never re-surfaced)

Bug

In workflows where the **Clinical Verification** action had the **Postpone clinical Rx verification in batch mode** option enabled, using **Send/Review for Current Patient** or **Send/Review All** (**F9 – Workflow** > **Pending Adjudication**) marked **Clinical Verification** as "Completed (N/A)". The prescription moved on without a pharmacist's clinical review.

Resolution

This issue has been resolved. **Send/Review** now marks **Clinical Verification** as "Postponed", and it stays pending until a pharmacist completes it.

Yardi

[KRL-26257] Rx stop date not sent to Yardi

Bug

When a nursing home prescription was filled with a stop date on the NH Rx Information screen, the stop date was not included in the dosing and timing information sent to Yardi. This affected prescriptions with a daily, N-day cycle, day-of-week, relative day-of-month, or specific dates schedule; only prescriptions scheduled for a specific day of the month included the stop date. Yardi received the start date but no end date.

Resolution

This issue has been resolved. The stop date is now sent to Yardi for all dosing schedules, and the start date is unchanged.

Provinces

Alberta

[KRL-26449] AB | "Update from Netcare failed" message shown for patients with no Care Plan history

Bug

When a pharmacist created a new Alberta Care Plan revision for a patient with no Care Plan records on Netcare (**Patient Encounters** > **N – New**), Kroll incorrectly displayed the **Update from Netcare failed** message, warning that the latest Care Plan revisions could not be retrieved and that the new revision might be based on out-of-date information. Netcare had responded successfully, and the empty result was valid.

Resolution

This issue has been resolved. Kroll now creates a new Care Plan revision for a patient with no Care Plan records on Netcare without displaying the message. The message still appears when Netcare cannot be reached or does not accept the request. This change applies to Alberta only.

[KRL-26630] AB | 2026–2027 influenza and COVID-19 immunization schema

Improvement

Alberta has released their list of Covid and Influenza vaccines for the season of 2026/2027. This change is effective October 19, 2026.

Please note: There is one new Covid Vaccine. **DIN 02558998.** All other Covid vaccines have had a new drug card created with a new Variant in the generic field.

COVID-19

Brand name	Generic name	DIN	Strength	Package	Dose form	Route
Spikevax	Omicron XFG Variant	02557770	50 mcg/0.5 mL	0.5 mL single-dose prefilled syringe 2026/2027	ML (Injection)	Intramuscular

Comirnaty	Omicron XFG Variant	02552035	30 mcg/0.3 mL	0.3 mL prefilled Syringe 2026/2027	ML (Injection)	Intramuscular
Nuvaxovid	Omicron XFG Variant	02558998	5mcg/0.5mL	0.5 mL Single Dose Prefilled Syringe 2026/2027	ML (Injection)	Intramuscular

Influenza

Brand name	Generic name	DIN	Strength	Package	Dose form	Route
Fluad	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02362384	15/15/15 mcg/0.5 mL	0.5 mL Single-dose prefilled syringe	ML (Prefilled Syringe)	Intramuscular
Fluzone	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02365707	15/15/15 mcg/0.5 mL	0.5 mL Single-dose prefilled syringe	ML (Suspension)	Intramuscular
Flucelvax	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02553708	15/15/15 mcg/0.5 mL	0.5 mL Single-dose prefilled syringe	ML (Injection)	Intramuscular

British Columbia

[KRL-26291] BC | Inactivated Rx remains stuck in workflow with an access violation

Bug

In British Columbia, inactivating a prescription that had no previous PharmaNet transmission from Kroll — most commonly a prescription converted from another pharmacy system — resulted in an access violation error. The prescription remained in the **Rxs in Progress** list (**F9 – Workflow**) with a next action of **Transmit Inactivate to Network** and could not complete its workflow. Prescriptions previously submitted to PharmaNet through Kroll were not affected.

Resolution

This issue has been resolved. Inactivating a prescription with no previous PharmaNet transmission now sends the inactivation to PharmaNet, and the prescription completes its workflow. This change applies to British Columbia only.

New Brunswick

[KRL-26678] NB | 2026–2027 influenza and COVID-19 immunization schema

Improvement

New Brunswick has released its list of influenza and COVID-19 vaccines for the 2026–2027 season, effective October 13, 2026. The New Brunswick immunization schema has been updated so that these products are available when recording an influenza or COVID-19 immunization.

One influenza product has been added: Fluzone in a 5 mL multidose vial (DIN 02365936). All other influenza products were already in the schema and remain available. The COVID-19 products continue to use their existing DINs; for the 2026–2027 season, they are identified by the Omicron XFG variant in the generic name.

New Brunswick's 2026–2027 vaccine list includes the following products:

Influenza

Brand name	Generic name	DIN	Strength	Package	Dose form	Route
Fluzone (new)	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02365936	15/15/15 mcg/0.5 mL	5 mL multidose vial	ML (Suspension)	Intramuscular
Flumist	Influenza Virus Type A (H1N1) A (H3N2)/TYPE B	02352621	32000000 FFU/0.2 mL	0.2 mL nasal spray	ML (Nasal Spray)	Nasal
Fluad	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02362384	15/15/15 mcg/0.5 mL	0.5 mL single-dose prefilled syringe	ML (Prefilled Syringe)	Intramuscular
Fluzone	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02365707	15/15/15 mcg/0.5 mL	0.5 mL single-dose prefilled syringe	ML (Suspension)	Intramuscular
Fluviral	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	02420686	15/15/15 mcg/0.5 mL	5 mL multidose vial	ML (Injection)	Intramuscular

COVID-19

Brand name	Generic name	DIN	Strength	Package	Dose form	Route
Spikevax	Omicron XFG Variant (6 months to 11 years)	02541270	0.1 mg/mL	2.5 mL multidose vial	ML (Injection)	Intramuscular
Spikevax (12 years and older)	Omicron XFG Variant (12 years and older)	02541270	0.1 mg/mL	2.5 mL multidose vial	ML (Injection)	Intramuscular
Spikevax	Omicron XFG Variant	02557770	50 mcg/0.5 mL	0.5 mL single-dose prefilled syringe	ML (Injection)	Intramuscular
Comirnaty	Omicron XFG Variant	02541823	30 mcg/0.3 mL	1.8 mL multidose vial	ML (Injection)	Intramuscular
Comirnaty (Outreach 2026/2027)	Omicron XFG Variant	02552035	30 mcg/0.3 mL	0.3 mL prefilled syringe	ML (Injection)	Intramuscular

This change applies to New Brunswick only and has no effect on immunization schemas in other provinces.

Ontario

[KRL-26450] ON | 2026–2027 influenza and COVID-19 immunization schema

Improvement

Ontario has released their list of Covid and Influenza vaccines for the season of 2026/2027. This change has just been released and is effective September 28, 2026.

Please note: All influenza DINs are already included in the schema. There is one new Covid Vaccine. **DIN 02558998.** All other Covid Vaccines have had a new drug card created with a new Variant in the generic field, but the DINs are listed in the covid schema.

COVID-19

Brand Name	DIN	Generic Name	Description	Strength	Form	Route	Pack Size
Spikevax	02541270	Omicron XFG variant (6 months to 11 Years)	2.5 ML Multidose Vial 2026/2027	0.1mg/mL	ML (Injection)	Intramuscular	2.5
Spikevax (12 years and older)	02541270	Omicron XFG Variant (12 years and older)	2.5 ML Multidose Vial 2026/2027	0.1mg/mL	ML (Injection)	Intramuscular	2.5
Comirnaty	02541823	Omicron XFG Variant	Multidose Vial 2026/2027	30mcg/0.3mL	ML (Injection)	Intramuscular	1.8
Comirnaty	02552035	Omicron XFG Variant	Prefilled Syringe 2026/2027	30mcg/0.3mL	ML (Injection)	Intramuscular	0.3
Spikevax	02557770	Omicron XFG Variant	Single-Dose Pre-Filled Syringe 2026/2027	50mcg/0.5mL	ML (Injection)	Intramuscular	0.5
Nuvaxovid	02558998	Omicron XFG Variant	Single Dose Prefilled Syringe 2026/2027	5mcg/0.5mL	ML (Injection)	Intramuscular	0.5

Influenza

Brand Name	DIN	Generic Name	Description	Strength	Form	Route	Pack Size
Fluad	02362384	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Single Dose Pre-Filled Syringe	15/15/15mcg/0.5ml	ML (Prefilled Syringe)	Intramuscular	0.5
Fluzone	02365707	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Single Dose Pre-Filled Syringe	15/15/15mcg/0.5ml	ML (Suspension)	Intramuscular	0.5

Fluzone	02365936	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Multidose Vial	15/15/15mcg/0.5ml	ML (Suspension)	Intramuscular	5
Fluviral	02420686	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Multi-Dose Vial	15/15/15mcg/0.5ml	ML (Injection)	Intramuscular	5
Fluzone High-Dose	02445646	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Single Dose Pre-Filled Syringe	60/60/60mcg/0.5mL	ML (Prefilled Syringe)	Intramuscular	0.5
Flucelvax	02553708	Haemagglutinin-Strain A(H1N1)/A(H3N2)/B	Single Dose Pre-Filled Syringe	15/15/15mcg/0.5ml	ML (Injection)	Intramuscular	0.5