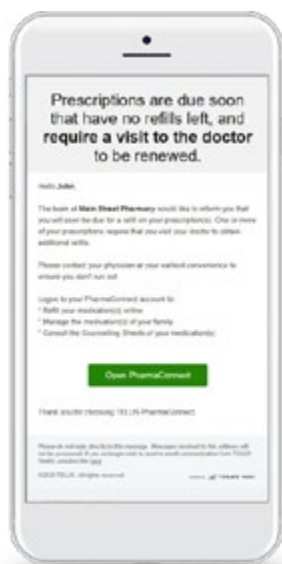


# Kroll patient communication module.



The Kroll patient communication module helps minimize wait times and line-ups in pharmacies by allowing you to communicate a variety of notification types via email and SMS in either English or French to patients, including:

- Ready for refill/renewal/pickup
- Appointment based notifications
- Profile updates (unfill Rx added to your profile)
- Ad hoc messaging (SMS only)



## Increase your efficiency.

Smart notifications help reduce the number of calls to patients with specific messaging such as “Contact your doctor to renew your prescription.” You spend less time on administrative tasks and more time taking care of patients in the pharmacy.

## Send the right message at the right time.

Select from a library of templates or create your own text messages. Just add patient mobile numbers or emails to their files, activate the service and send messages at specified days and times.



## Streamline in-pharmacy traffic.

Customized, direct patient messages help to reduce waves of prescription pick-ups, decrease the number of patients who come in to order refills and wait, and minimize face-to-face time reducing the risk of exposure for everyone.



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