Assyst Point of Sale
POS – Kroll API Integration User Guide

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Introduction

The Kroll API integration has several benefits to the previous Kroll integration. This manual will go over how to set up these changes. The key benefits reviewed in this manual include:

- Scanning and 3rd Party Charges Reports are no longer dependant on text files being created by Kroll and sent to the POS server, instead there is a live line of communication between the two systems. This provides more security and a faster communication.
- Ability to bring up all prescriptions contained in a work order at the till with a single scan.
- Ability to view if a prescription was put thru the till from within Kroll.
- Ability to control whether or not the POS Unpaid Prescriptions Report will show patient names or only prescription numbers and totals.
- More detailed reminders if a 3rd Party is found to be incorrectly configured when an End of Day is run.

Prescriptions Filled with Previous Integration

If you previously had integration of a different type there are a couple of cleanup items that should be performed in order to ensure a smooth transition between the old and new integration.

Prescriptions in Pickup Drawer

If you had integration with any pharmacy software, except Kroll, a new label should be printed for any items in the drawer. The new barcode can then be scanned at the till when the patient comes to pay for their items.

Held Transactions

If you currently have any held transactions with prescriptions on them, these receipts need to be loaded at the till and voided. The items can then be rescanned and held a second time if the patient is still expected to purchase the items.

Reports and Logs

3rd Party Charges End of Day Report

If you have 3rd Party Charges turned on, you will get a summarized report of the charges when your End of Day is run. This report will show the total amount charged to each 3rd Party as well as a summary of all prescription activity of the day. This summary portion includes 3rd Party Charges as well as the cash portion of the prescriptions that were scanned at the till. This information is also found on the Department Summary Report.

OCTOBER 23, 2018   15:12   TEST 2012 SERVER   PAGE: 1

Pos 3rd Party Charges: 18/10/23

Customer Number	Customer Name	Invoice Number	Invoice Date	Inv. Type	Invoice Amount
36	BCE EMERGIS/ASSURE HEALTH	628424	2018/10/23	INV	1,408.54
10	GREENSHIELD PREPAID SERVICE	628425	2018/10/23	INV	20.53
80	ESI CANADA	628426	2018/10/23	INV	440.28
20202088	GMD & WCB	628427	2018/10/23	INV	14,792.98
125	RP100	628428	2018/10/23	INV	347.75
		3rd Party Report Totals:			17,010.08

	Net Sales	Discounts	Cost	Margin
37 PHARMACY	$17,104.50 10.00 %	$0.00	$16,778.82	$325.68 1.90 %

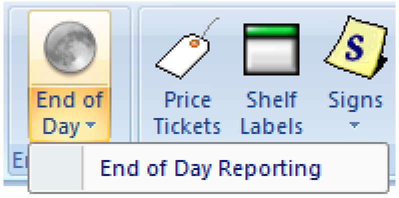
Rx Totals

	Rx's	Drug Cost	Fee	Markup	Total
Paid:	3	69.02	18.53	6.87	94.42
3rd Party:	24	16,709.80	188.39	111.89	17,010.08
Prior Rev:	3	16.65-	13.00-	0.00	29.65-

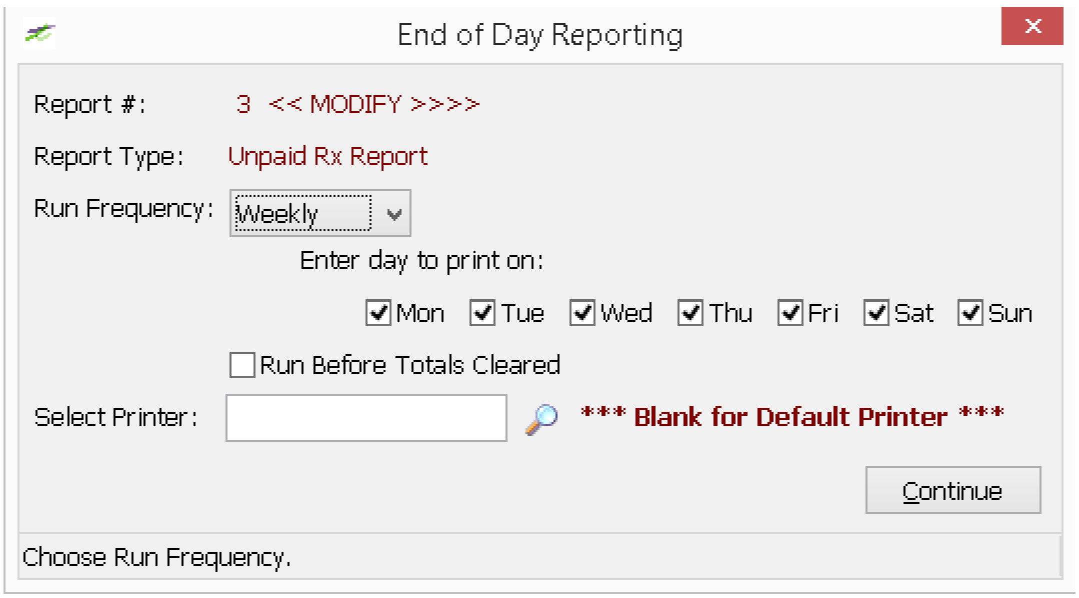
You will notice that Reversals will print on the report, keep in mind that they have already been factored into the 3rd Party Total. The Net Sales amount includes the 3rd Party amount and the Paid (scanned prescriptions) amount. For balancing purposes with Kroll this report should be reconciled with the **Kroll Adjudication Totals Report** with the setting to report by Transaction Date and to Exclude Zero Amount Claims.

Unpaid Rx Report

We recommend that this report be set up as an Additional End of Day Report. This should have been configured when your integration was turned on. If not, you can turn this on by clicking the End of Day drop down button.



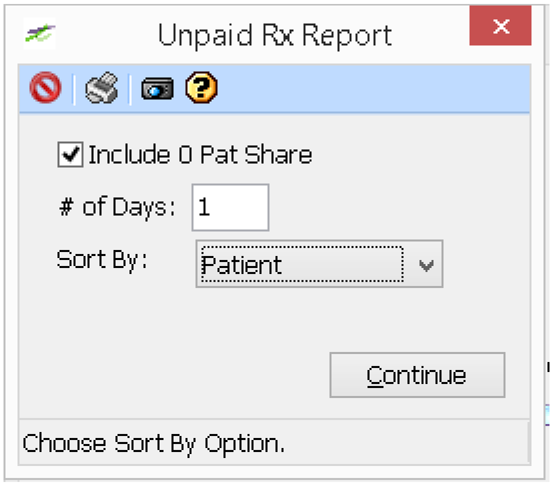
If the report already exists as part of your End of Day Reporting and you want to make changes to it, select the report and then click the Modify (Ctrl+M) icon. To add it as a new report click add (Ctrl+N) icon. The following window displays:



Select the Run Frequency you would like the report to print. Weekly is recommended with every day of the week your store is open selected.

Once the Run Frequency is selected you can click continue.

The following window displays:



Options for the report include:

Include 0 Pat Share: This should be checked only if the site wants to see the prescriptions that were rung through at the till for $0.00 (including prescriptions charged to Kroll AR) will show on the report.

# of Days: Enter the number of days in addition to today you want to see included on the report. For example, enter 0 to show only prescriptions that were filled today but have not been scanned or enter 1 to show prescriptions filled today and yesterday that have not been scanned.

Sort By: This can be set to:

Patient - To sort the report alphabetically by patient last, first name.
Filename - To sort the report by prescription number lowest to highest (i.e all narcotics are at the bottom.
Rx # - To sort the report in order that the prescriptions were filled.

Sample Report:

2018/10/22 TEST 2012 SERVER PAGE: 1

Unpaid Prescriptions Report For the Past 5 Day(s)

* = Rx not Picked Up

Rx #	Patient	Patient Amt	3rd Party Amt	Total	
10000597	Kroll, Paper100%	0.00	63.90	63.90	
10000598	Kroll, Paper100%	0.00	24.79	24.79	
10000599	Kroll, Reversals	0.00	15.00	15.00	
10000600	Kroll, Reversals	0.61	1555.17	1555.78	*
10000601	Kroll, Reversals	0.61	145.32	145.93	*
10000603	Kroll, Reversals	0.23	22.89	23.12	*
10000605	Kroll, Reversals	0.00	15.00	15.00	
10000606	Kroll, Reversals	0.00	129.07	129.07	*
10000588	Kroll, workorder	3.07	21.47	24.54	
10000591	Kroll, workorder	3.10	21.69	24.79	
10000595	Kroll, workorder	3.80	26.62	30.42	*
10000596	Kroll, workorder	30.90	0.00	30.90	*
Total Unpaid:	12	42.32	2040.92	2083.24	

The report will print any prescriptions not marked as scanned in Kroll that fall in the criteria set above. The report will display the following information:

Rx #: Only filled prescriptions will show in the list. Prescriptions that are canceled or are unfills, etc are not included.

Patient Name: If the flag "Return Personally Identifiable Patient Information to POS" is set in Kroll, the patient name will appear in last, first format. If this flag is off, only a "," will display.

Patient Amt: The amount the patient has to pay. This displays as 0.00 if there is no patient share or if the prescriptions were charged to the Kroll AR.

3rd Party Amt: The amount of the prescription not covered by the patient.

Total: The combined total of the Patient Share and 3rd Party Portion.

Pickup: If the pickups are turned on in Kroll, an asterick (*) next to the total will indicate that the prescription has not been picked up by the patient.

NOTE: In addition to being run as an Addition End of Day Report, this report can be generated any time by clicking on the **Unpaid Report** option from **POS Functions, Reports, Miscellaneous, POS/Rx Interface.**

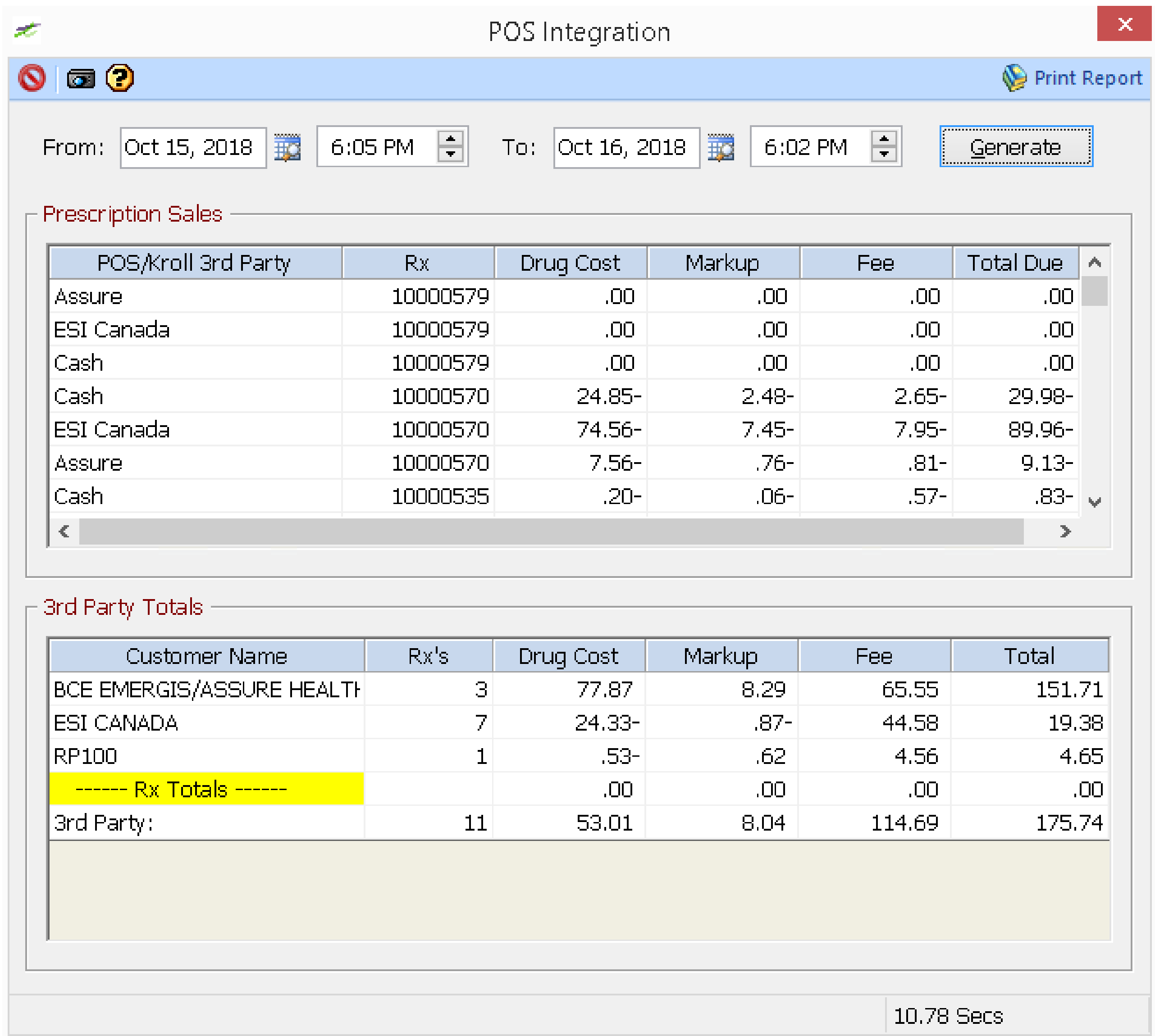
POS/Rx Interface Report

In addition to the **Unpaid Report** there are currently two reports that can be generated from this screen. This report will display the raw detail returned from Kroll and should be used for CE troubleshooting purposes only.

POS Integration Window

If there are discrepancies between the 3rd Party Charges Report and the Adjudication Totals Report in Kroll, the POS Integration Window can be used to troubleshoot such discrepancies. This window is accessible from **POS Functions, Reports, Receipt Exception**. Click on the **Select Range** button or using the keyboard shortcut **(Alt+S),** click on the End of Day range where the discrepancy occurred then click on the icon.

A new window will appear populated with a **From** date and time of the previous end of day and a **To** date and time of the selected end of day. This will be the range from which your end of day was printed, however, these fields can also be modified if needed. Click on **Generate** button or using the keyboard shortcut **(Alt+G)** to populate the grids.



Prescription Sales

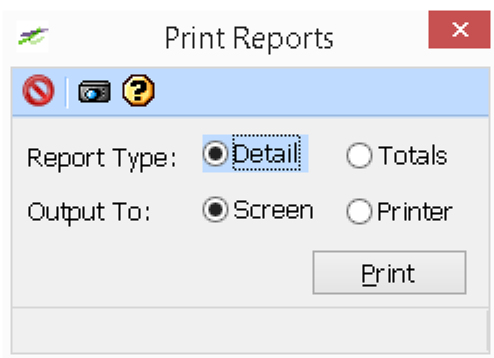
This grid will display every transaction for each third party that was entered in Kroll regardless of status. For example, if an unfilled (deferred) prescription was recorded each third party on the prescription will be displayed in the grid (see Rx 100000579) as zeros. Prescriptions still in progress will not display. You may sort this grid by any column to make searching for a particular entry or entries easier. The 3rd Party name in this grid is pulled from Kroll's SubPlan description.

3rd Party Totals

This grid will show totals for each entry above that included a dollar value. The totals that appear for each third party are the net values (total fills – total reversals) for the selected range. Cash amounts are not processed to the sales in POS until after the prescription has been scanned at the till, they are excluded from the Rx Totals at the bottom of the grid. Also, if the same prescription is sent to 3 plans the **Rx Totals** at the bottom of the grid will display as 3 not 1. This is consistent with the **Kroll Adjudication Totals Report**. The 3rd Party name displayed in this grid is pulled from the POS AR Customer Account Name assigned to the SubPlan(s).

Print Report

The **Print Report** button or using the keyboard shortcut (Ctrl+Shift+R) can be used to generate reports based on the information populated in the grids.



Two different reports can be generated from this window:

Report Type - Detail

Rx Interface Charges Report: 2018/10/26

From: 18/10/15 3:05 To 18/10/16 18:02

Pos A/R Chg = Prior Day + Current Day - Prior Reversals

ESI	***** Prior Day *****		**** Current Day ****		** Prior Reversals **			
Tx Num	# Tx	Total	# Tx	Total	# Tx	Total	Pos A/R Chg	Tx Date
10000578	1	12.26					12.26	2018/10/15
10000579			1					2018/10/16
10000570			1	89.96-R			89.96-	2018/10/16
10000535			1	2.49-R			2.49-	2018/10/16
10000580			1	3.86			3.86	2018/10/16
10000581			1	17.25			17.25	2018/10/16
10000582			1	11.25			11.25	2018/10/16
10000583			1	28.77			28.77	2018/10/16
90000039			1	3.50			3.50	2018/10/16
90000040			1	3.50			3.50	2018/10/16
90000041			1	3.50			3.50	2018/10/16
10000584			1	22.76			22.76	2018/10/16
10000585			1	9.14			9.14	2018/10/16
10000585			1	9.14-R			9.14-	2018/10/16
90000042			1	13.00			13.00	2018/10/16
10000505			1	18.38-R			18.38-	2018/10/16
10000586			1	22.82			22.82	2018/10/16
ESI	1	12.26	16	19.38			31.64	

This report uses the results of the Prescription Sales grid, it is sorted by the Kroll SubPlan code and then by the Prescriptions in the order they are filled. This report uses the date range you selected in the previous screen to determine which column the prescriptions will displayed.

Anything entered in Kroll on the day specified in the end of the date range will show in Current Day. In the above sample, this would be anything entered in Kroll on 18/10/16 with Reversals marked with a -R. Any prescriptions filled prior to that date will show in Prior Day (see Rx 10000578) and any cancels entered prior to the end date will show in the Prior Reversals column.

The reason for the 3 columns is to easily identify any prescriptions that were entered in Kroll after your previous end of day was run but prior to the start of the current End of Day's business day. The reason for this is that the Adjudication Report in Kroll cannot be reprinted based on a specific time stamp and this is usually the source of discrepancies between the two reports.

The 3rd Party Totals line at the bottom of the window (in the sample above, ESI) this is a running total of all 3 columns and the POS A/R Chg amount is what will be charged to the A/R account for that range. Another good check when troubleshooting balancing issues is to verify if there is a SubPlan code on this report that does not exist on the 3rd Party Charges Report. This would indicate that the 3rd Party Cross reference was never created in the A/R.

Report Type - Totals

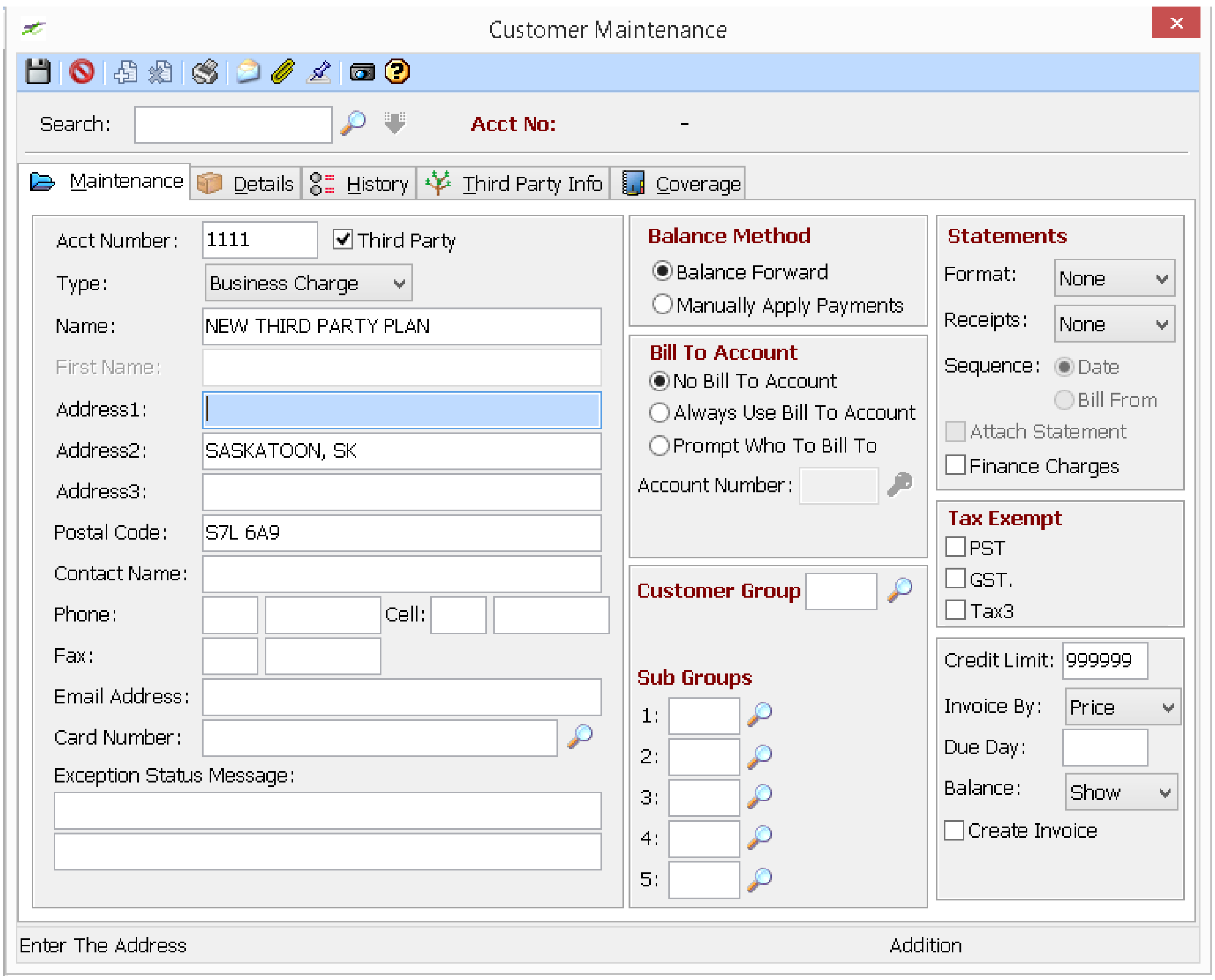
This report is very similar to the 3rd Party Charges EOD Report but provides a little bit more detail. For each Third Party Plan the Net Total Amount shows in the first line on the right under Invoice Amount. The second line displays the number of prescriptions filled to that plan, as well as the cost, fee, markup and grand totals of those fills. The third line shows the number of reversals that were sent to that plan, as well as the cost, fee, markup and grand totals of those reversals. The other difference between this report and the end of day report is the scanned prescription totals are not included.

```
   OCTOBER 31, 2018     15:41      TEST 2012 SERVER                           PAGE:    1
          Pos 3rd Party Charges: 18/10/15    3:05  To  18/10/16  18:02
--------------------------------------------------------------------------------
Customer Customer                                              Invoice
 Number  Name                                                   Amount
--------------------------------------------------------------------------------
      36 BCE EMERGIS/ASSURE HEALTH                              151.71
                   Rx's    Drug Cost          Fee          Markup        Total
      3rd Party:     6       77.87           65.55          8.29         222.76
      Reversal:      3       46.71-          19.03-         5.31-         71.05-

      80 ESI CANADA                                              31.64
                   Rx's    Drug Cost          Fee          Markup        Total
      3rd Party:    12       21.48-          53.13          0.01-        151.61
      Reversal:      4      100.28-          11.38-         8.31-        119.97-

     125 RP100                                                    4.65
                   Rx's    Drug Cost          Fee          Markup        Total
      3rd Party:     2        0.53-           4.56          0.62           9.55
      Reversal:      1        4.90-           0.00          0.00           4.90-


                              3rd Party Report Totals:          188.00

    -----------------------------------Rx Totals-------------------------------
    |              Rx's    Drug Cost          Fee          Markup        Total |
    | 3rd Party:    12       55.86          123.24          8.90         188.00 |
    | Reversal:      8      151.89-          30.41-        13.62-        195.92-|
    ----------------------------------------------------------------------------
```

Creating links to Kroll 3rd Party plans for 3rd Party Charges

At the time integration is turned on CE would have created links for all your Kroll SubPlans to the POS A/R. However, if any plans are added into the Kroll system, they will also need to be added to the POS. To do this you will need the SubPlan code of the plan that was added into Kroll. If you do not know the SubPlan code you can find it in the price tree report.

Once you have the SubPlan code, in the POS, click on the Accounts Receivable tab and then click on Customer. In the Search field, enter in the account number or the account name of the existing Third Party account, press enter or use the Lookup. If this Third Party does not exist, you can add it by clicking the Add button  or using the keyboard shortcut (Ctrl+N).



Acct Number: Enter a specific account number or hit tab to have the system generate an account number for you.

Third Party: Ensure this check box is checked.

Type: This should be set to Business Charge.

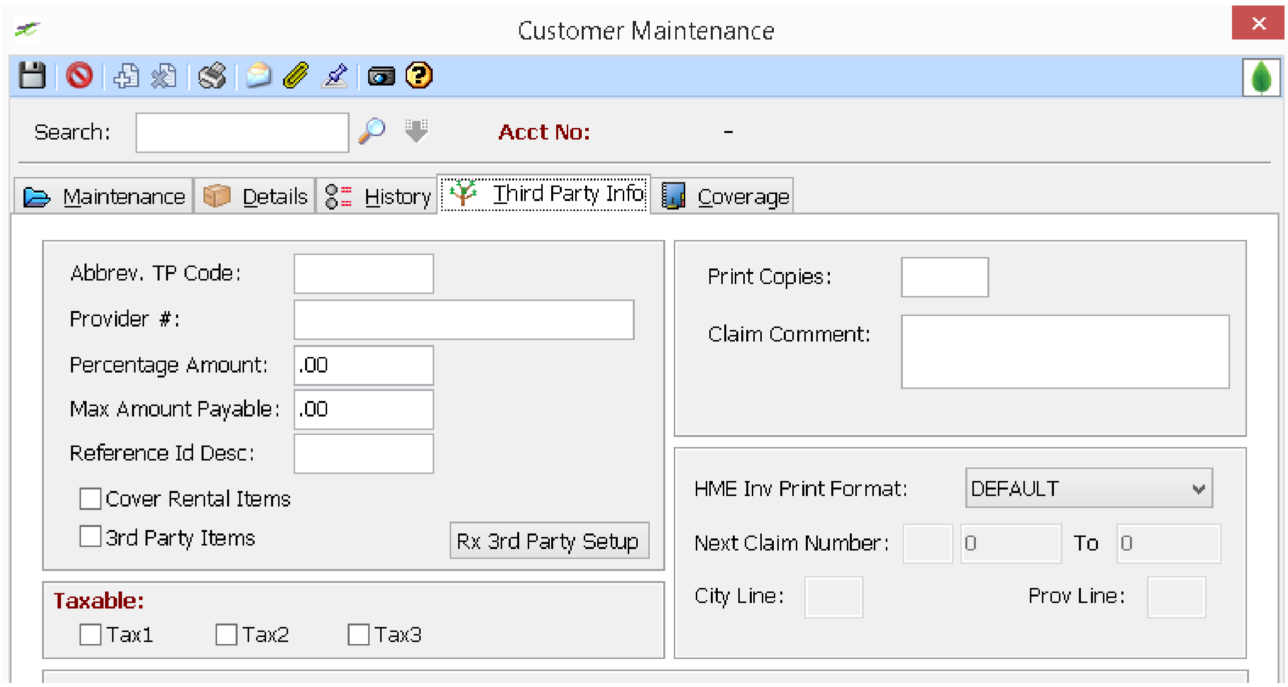
Name: Enter the name of the Third Party Plan or SubPlan as you would like it to print on the POS reports.

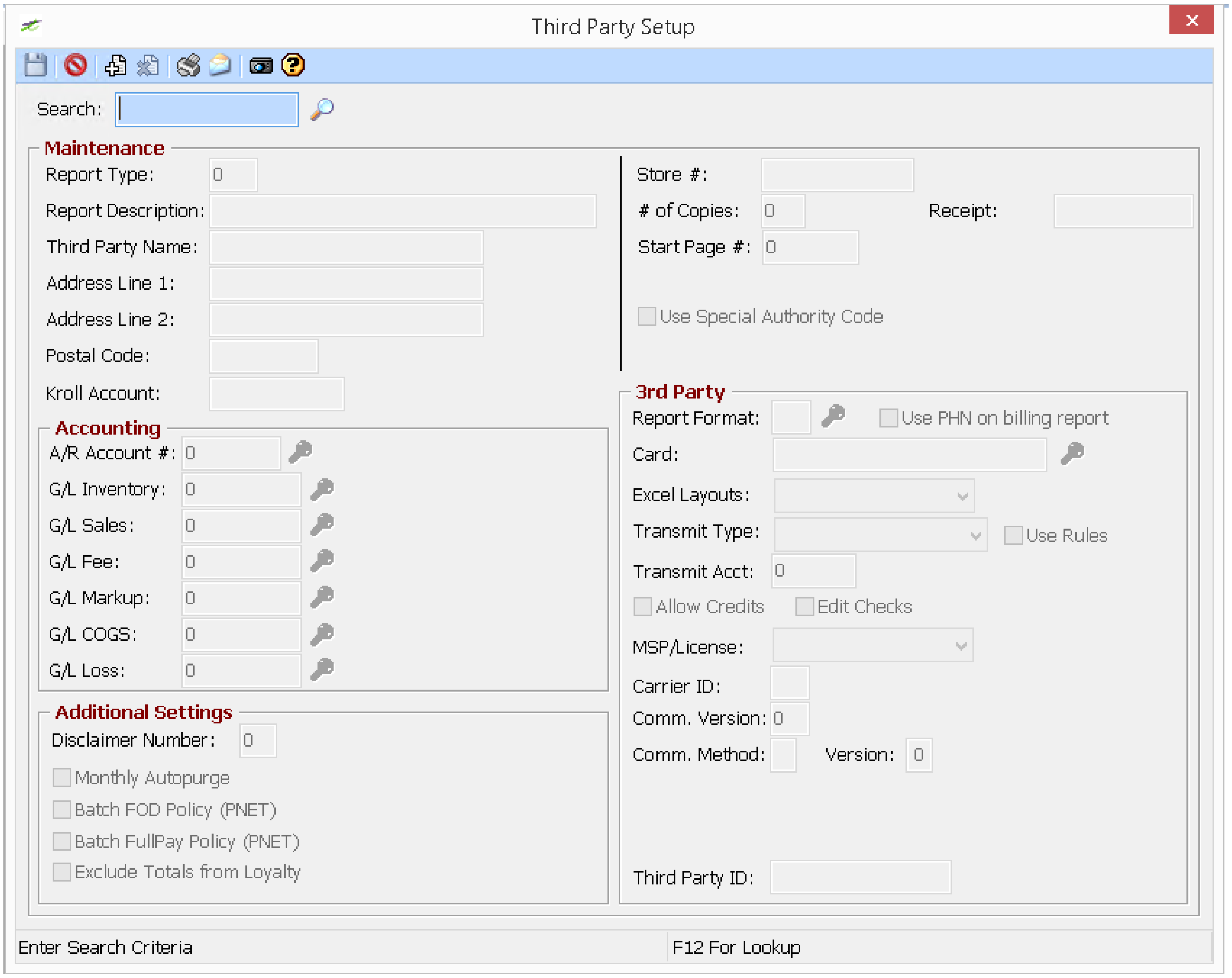
Statements: Since statements will not be sent to the 3rd Party it is recommended that the drop downs in the section be set to None and check boxes unchecked.

Credit Limit: It is recommended the credit limit on 3rd Party Plan Customer accounts be set to 999999.

All other fields on this window can be left as default as they will not impact the integration.

Once the A/R account is created it needs to be linked to the SubPlan code. This can be accessed from the Third Party Info tab of this same window. Once on the tab click the Rx 3rd Party Setup button.





Once in the Third Party Setup window click the Lookup button or using the keyboard shortcut (F12) by the Search field to bring up a list of your current 3rd parties. Scroll to the bottom to see the next available Report Type number, you can now exit out of this window.

Click the Add button or using the keyboard shortcut (Ctrl+N) to add your new 3rd Party Plan. The following fields must be entered, everything else can be left as default:

Report Type: Enter the next available number.

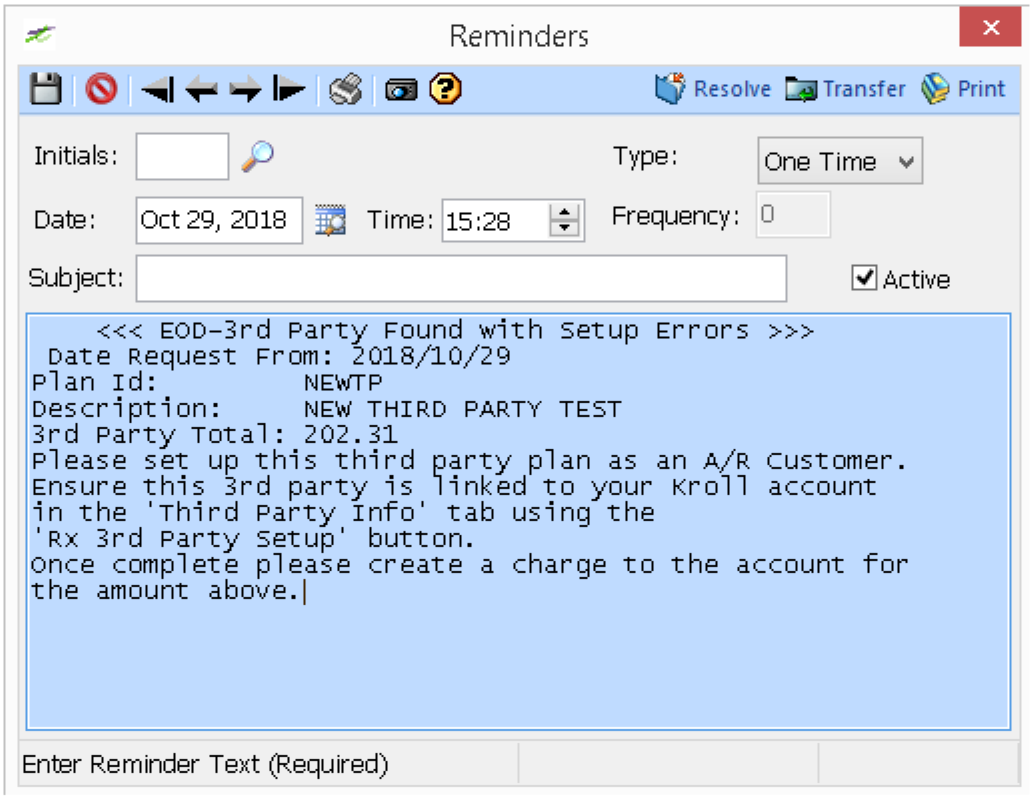
Report Description: Enter the name of the 3rd party plan. This is for reference only.

Kroll Account: Enter the SubPlan Code from the Kroll Price Tree Report.

A/R Account #: Enter the customer account number for this 3rd Party plan.

G/L Accounts: If you have GL integration in your POS then you must ensure the appropriate account is set for each field.

Should you create a new 3rd Party Plan in Kroll and forget to create a link in the POS, a reminder will be created during the End of Day process if any prescriptions were covered by that plan that day. This reminder will include the information required to create the link and the charge to the appropriate charge account.



Till Functions

There are several messages that may be returned when scanning a prescription:

ALREADY SCANNED: The prescription was scanned on this or a previous transaction.

RX HAS NOT BEEN PICKED UP: The processing of this prescription has not been completed in Kroll. This could mean that the prescription was aborted before adjudicating to all plans or before all workflow checks were completed. For sites using workflow, this could also include the fact that nobody in the pharmacy completed the pickup step when the patient picked up their prescription.

RX IS AN UNFILL: Prescription has not been filled (It is a deferred prescription).

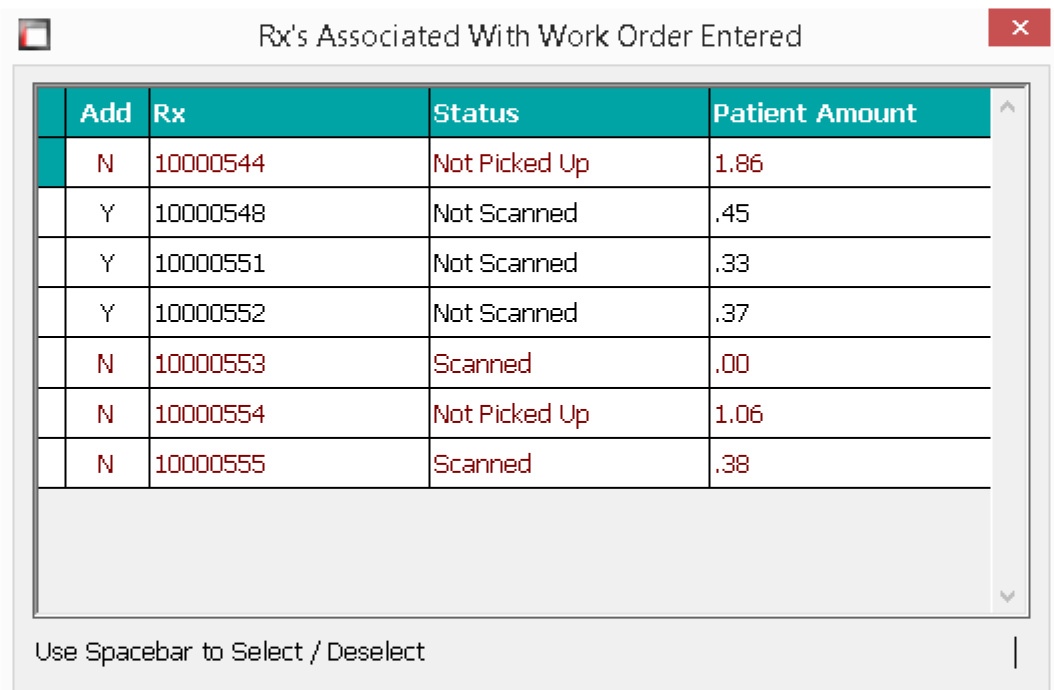
RX IS CANCELLED: This may happen if the prescription was canceled then rebilled with corrections and the patient was given the wrong label.

RX NUM ####### NOT FOUND: Where ####### is the RX# of the prescription entered. There is no record of this prescription in Kroll. Probably due to a keying error when prescription is not scanned.

RX NOT DISPENSED: This may happen if the patient was given a label for a prescription that was filled as not dispensed meaning the patient already has this medication and it was just added to their profile.

If your store has Pickups turned on there may also be a Work Order Number barcode on the label. This barcode will allow the cashier to view multiple prescriptions for a patient or family at the same time and select which one to ring thru at one time. You can scan the work order barcode at the till or you can key in W# where # is the work order number attached to the group of prescriptions. (Details on Setting up Work Order Number barcodes is available here)

This will default to show all prescriptions filled in the work order that day that will be able to be scanned at the till once the label has been printed. By default, any available prescriptions to scan will be set to 'Y'es. If for some reason you do not wish to scan one of these items you can use the up or down arrow to select it and hit the space bar to toggle the Add column from 'Y'es to 'N'o. The selected prescription is marked by a colored box to the left of the add column. Once the proper prescriptions have been selected hit the Enter key or if you wish to exit the window without processing the prescriptions hit the Clear key.


Rx's Associated With Work Order Entered

Add	Rx	Status	Patient Amount
N	10000544	Not Picked Up	1.86
Y	10000548	Not Scanned	.45
Y	10000551	Not Scanned	.33
Y	10000552	Not Scanned	.37
N	10000553	Scanned	.00
N	10000554	Not Picked Up	1.06
N	10000555	Scanned	.38

Use Spacebar to Select / Deselect

NOTE: Items in Red are not available to be scanned at the time of this transaction as they either are not completed/picked up in Kroll or have already been scanned.

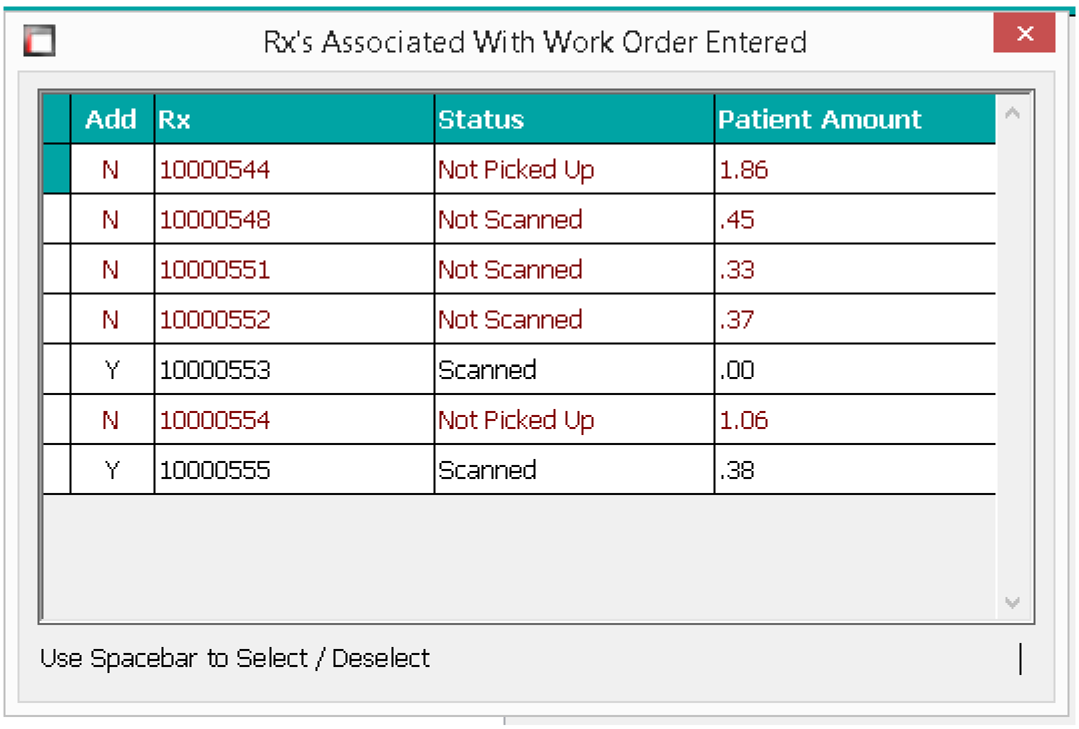
If you do not have pickups set in Kroll, you can contact the Assyst POS Support Team to configure the ability to scan a single barcode which will pull up all un-scanned prescriptions for the same patient within the last specified number of days. You should discuss the number of days you want this set to with the support agent.

NOTE: If this is configured in the middle of the day, an 88 action code needs to be done on all the tills. This will ensure the proper prescription totals are reported.

Return of Prescriptions

If a customer returns a prescription or it was scanned in error, you can void the transaction by hitting **Void** then **Subtotal** if the sale is not complete or a **77 action code** after the sale has been finalized. You may also press Return to Stock/Void on the till keyboard and scan the barcode OR if the prescription was not scanned perform a Return to Stock on an open department amount to adjust the sales totals for the pharmacy department.

To return several prescriptions that share a Work Order barcode click the Return to stock or Void key as appropriate. Once the Prescriptions are on screen ensure the prescriptions to be returned are set to 'Y' and hit Enter.



Rx's Associated With Work Order Entered

Add	Rx	Status	Patient Amount
N	10000544	Not Picked Up	1.86
N	10000548	Not Scanned	.45
N	10000551	Not Scanned	.33
N	10000552	Not Scanned	.37
Y	10000553	Scanned	.00
N	10000554	Not Picked Up	1.06
Y	10000555	Scanned	.38

Use Spacebar to Select / Deselect

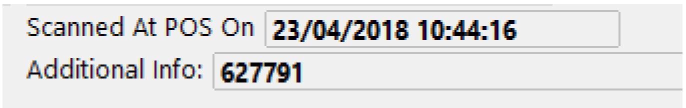
NOTE: Items in Red are not available to be voided/returned at the time of this transaction as have not been scanned.

Manual entry of barcodes on the Till.

If your scanner is not working or you are not using a scanner, you can manually enter in the workflow id barcode (ie.T1000044.1) into the till. You can also enter in the Rx using the following format 41001000044 where 1000044 is the Rx number.

Viewing Scanned Prescriptions in Kroll

To view details regarding when a specific prescription was scanned within Kroll you can right click on the prescription and click the workflow details option. In the bottom right of the top section of the window the following 2 fields will display.

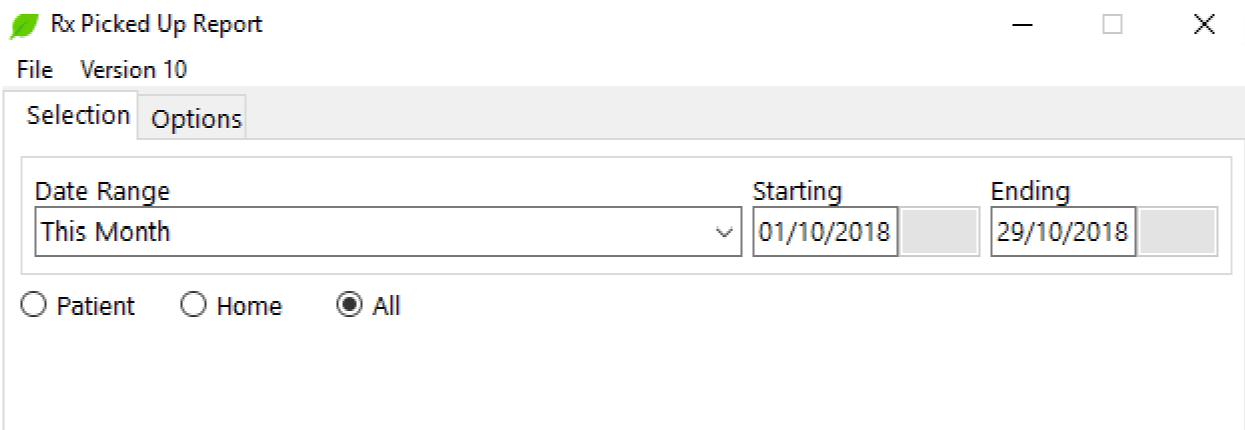


Scanned At POS On – Displays the Date and time the Prescription was scanned.

Additional Info – this is the POS Receipt number on which this prescription was scanned.

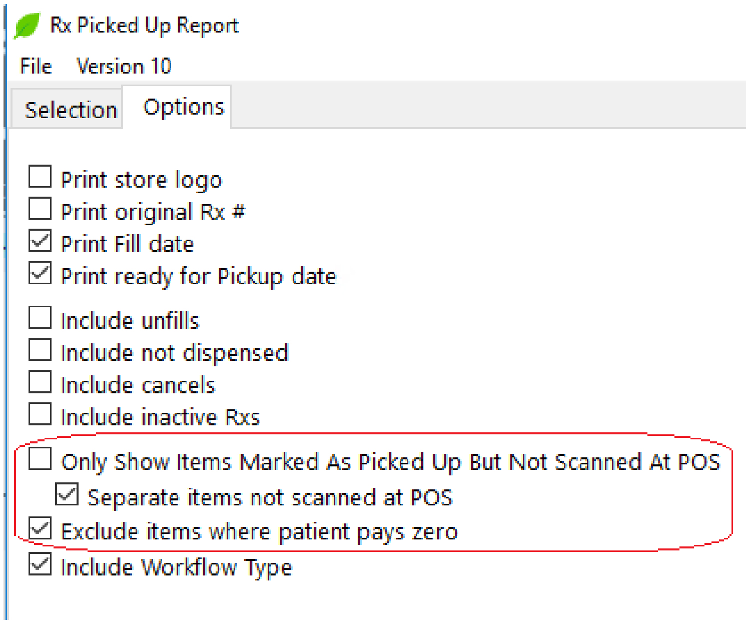
Kroll - Rx Picked Up Report

Kroll also has an “Rx Picked Up Report” that can be used to see which picked up prescriptions have been scanned at the till. Pickups must be turned on at your site for this report to display any prescriptions. The report is found under the Rx Reports menu. Simply set the Date Range or choose one of the preset Date Ranges from the dropdown.

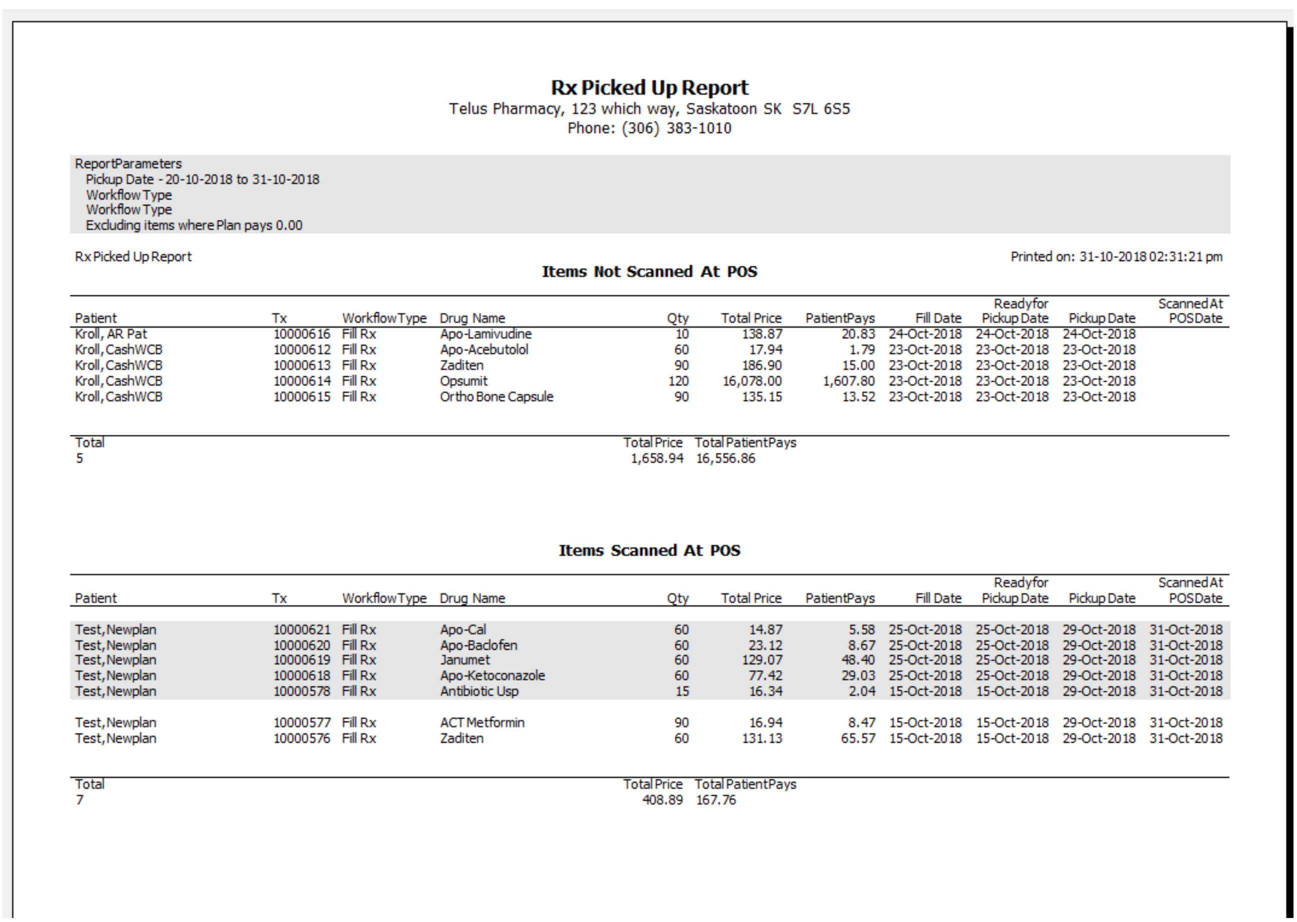


NOTE: Prescriptions for “fee for service” drugs and delivery patients do not require a pickup and therefore are not a part of this report. These prescriptions will still scan at the till.

On the Options tab you can select whether or not to have the scanned prescriptions and non-scanned prescriptions grouped separately or exclude prescriptions that have not been picked up altogether.



Sample Report



Rx Picked Up Report
Telus Pharmacy, 123 which way, Saskatoon SK S7L 6S5
Phone: (306) 383-1010

ReportParameters
Pickup Date - 20-10-2018 to 31-10-2018
Workflow Type
Workflow Type
Excluding items where Plan pays 0.00

Rx Picked Up Report — Printed on: 31-10-2018 02:31:21 pm

Items Not Scanned At POS

Patient	Tx	WorkflowType	Drug Name	Qty	Total Price	PatientPays	Fill Date	Readyfor Pickup Date	Pickup Date	ScannedAt POSDate
Kroll, AR Pat	10000616	Fill Rx	Apo-Lamivudine	10	138.87	20.83	24-Oct-2018	24-Oct-2018	24-Oct-2018	
Kroll, CashWCB	10000612	Fill Rx	Apo-Acebutolol	60	17.94	1.79	23-Oct-2018	23-Oct-2018	23-Oct-2018	
Kroll, CashWCB	10000613	Fill Rx	Zaditen	90	186.90	15.00	23-Oct-2018	23-Oct-2018	23-Oct-2018	
Kroll, CashWCB	10000614	Fill Rx	Opsumit	120	16,078.00	1,607.80	23-Oct-2018	23-Oct-2018	23-Oct-2018	
Kroll, CashWCB	10000615	Fill Rx	Ortho Bone Capsule	90	135.15	13.52	23-Oct-2018	23-Oct-2018	23-Oct-2018	

Total	Total Price	Total PatientPays
5	1,658.94	16,556.86

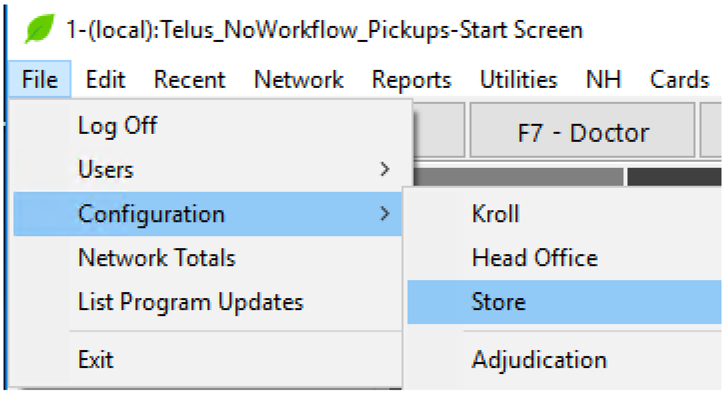
Items Scanned At POS

Patient	Tx	WorkflowType	Drug Name	Qty	Total Price	PatientPays	Fill Date	Readyfor Pickup Date	Pickup Date	ScannedAt POSDate
Test, Newplan	10000621	Fill Rx	Apo-Cal	60	14.87	5.58	25-Oct-2018	25-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000620	Fill Rx	Apo-Baclofen	60	23.12	8.67	25-Oct-2018	25-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000619	Fill Rx	Janumet	60	129.07	48.40	25-Oct-2018	25-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000618	Fill Rx	Apo-Ketoconazole	60	77.42	29.03	25-Oct-2018	25-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000578	Fill Rx	Antibiotic Usp	15	16.34	2.04	15-Oct-2018	15-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000577	Fill Rx	ACT Metformin	90	16.94	8.47	15-Oct-2018	15-Oct-2018	29-Oct-2018	31-Oct-2018
Test, Newplan	10000576	Fill Rx	Zaditen	60	131.13	65.57	15-Oct-2018	15-Oct-2018	29-Oct-2018	31-Oct-2018

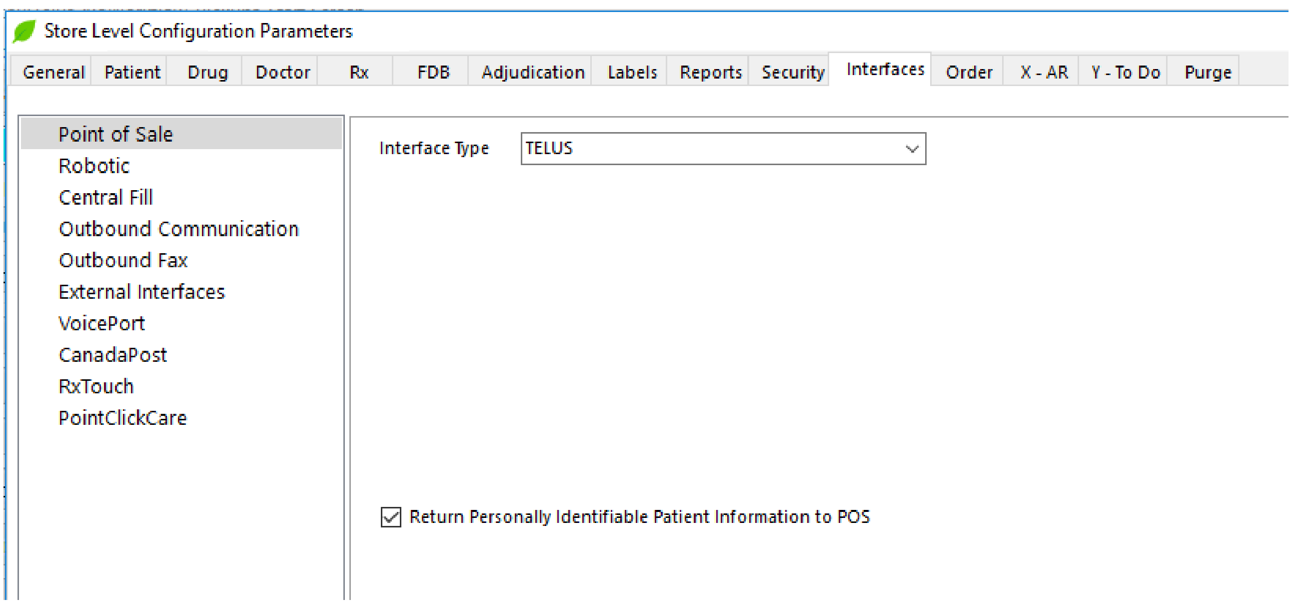
Total	Total Price	Total PatientPays
7	408.89	167.76

Kroll Flags

From within the Kroll application, access configuration options by selecting the **File** menu, **Configuration** and **Store** settings.



Personally Identifiable Information

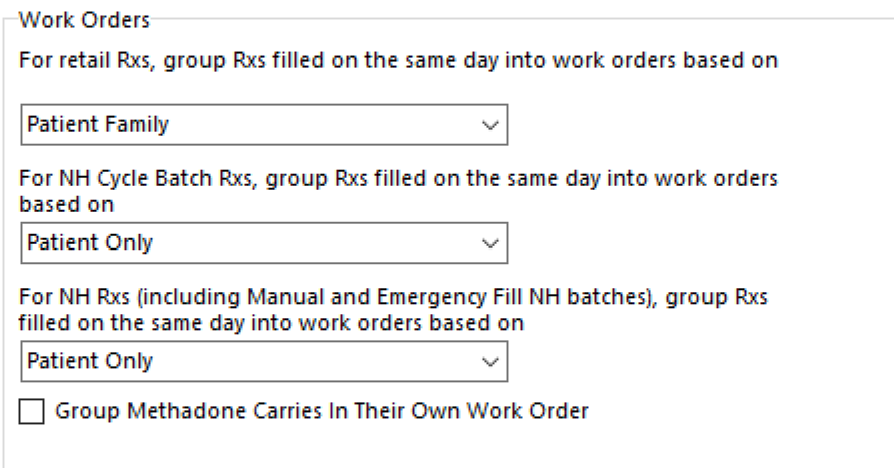


Once the store level configuration window opens click on the Interfaces tab.

If you wish to have patient names print on the Unpaid Report in the POS ensure the “Return Personally Identifiable Patient Information to POS” checkbox is checked. To have the patient name display only, leave this box unchecked. Please ensure this flag is configured to comply with the privacy policies of your location keeping in mind anyone who is able to run POS reports will be able to view patient names and prescription numbers.

Kroll Work Order Grouping

If your label is configured with a work order barcode. This can be scanned to see all prescriptions within the work order at the till. The format of this barcode is W# where # is the Work Order #. The prescriptions that will automatically be added to a single work order are determined based on the grouping configured on the **Y – To Do** tab in store settings. There will be a section labeled work orders. Here you can set a separate grouping for Retail, NH Cycle Batch, and NH prescriptions. This will impact all areas of Kroll that use work orders and therefore it is recommended to only change this setting after consulting with Kroll.



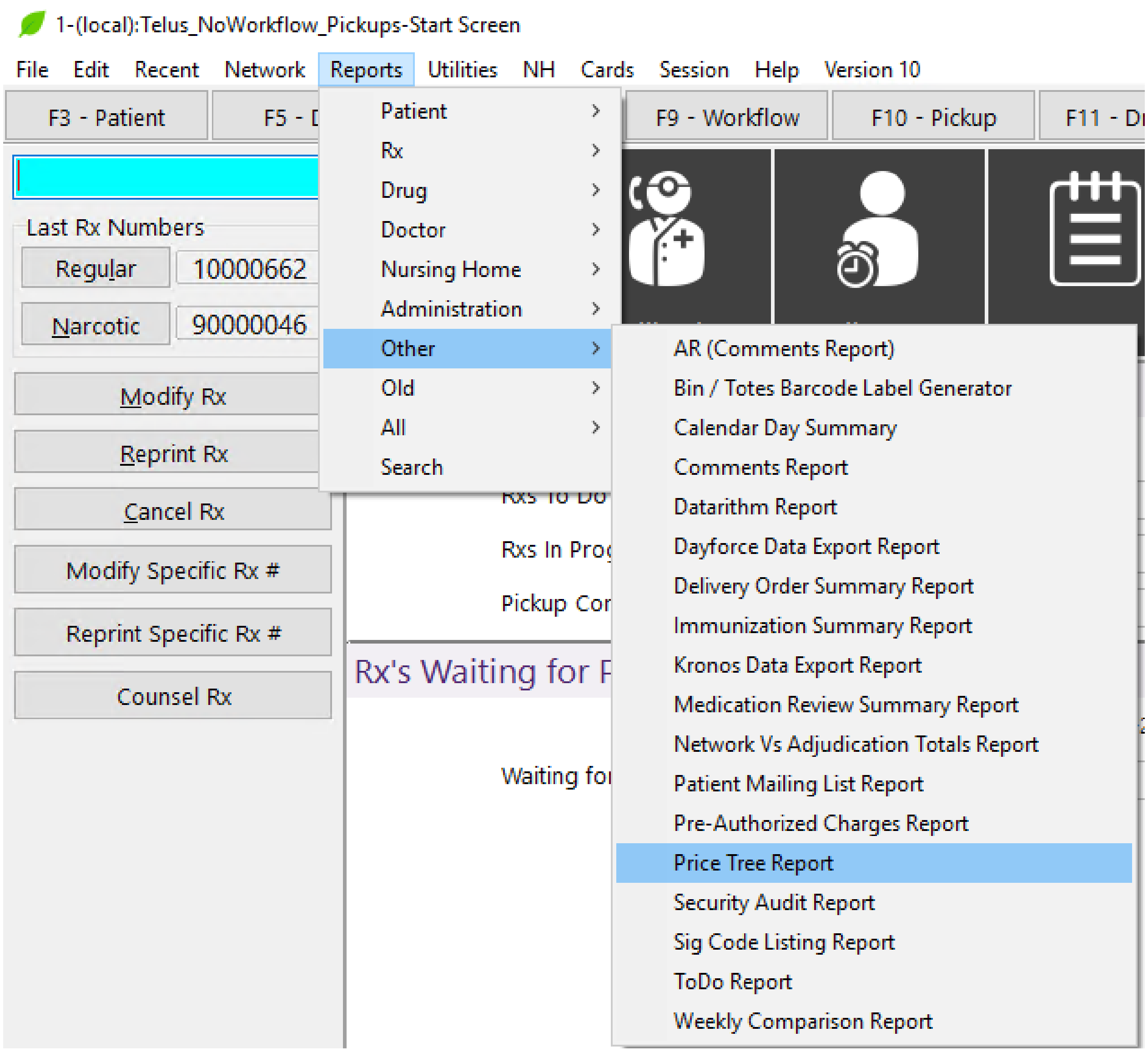
Price Tree Reporting

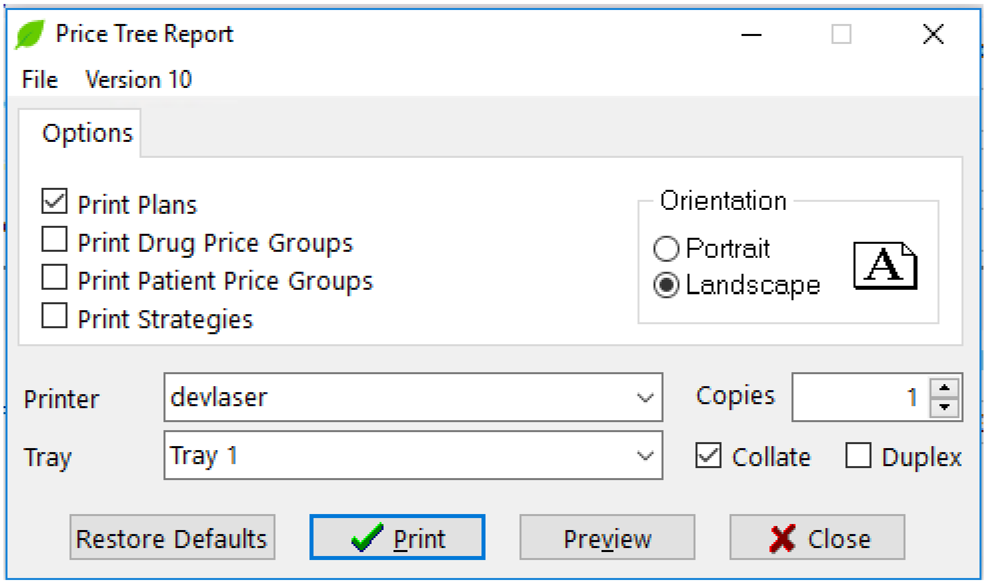
If 3rd party charges are turned on and balancing issues are found a Price Tree Report may need to be printed so that the Kroll plans can be compared to the charge accounts in the Assyst POS to account for any gaps. The Price Tree Report may be printed from Kroll by clicking on:

Reports

Other

Price Tree Report





Only the plans need to be printed all other options may be left unchecked.

In this report, each third party is represented in a manner similar to the sample on the following pages. The only fields we are interested in for the integration are the **Plan** and **SubPlan**.

Each SubPlan designation, such as **AHE**, **NLPDP.E, NLPDP.L**, represents a Kroll ID for the purposes of third party integration. One payer may have multiple SubPlans for billing, and it is important that each Kroll ID is set up as a distinct third party report type for the purposes of integration.

A SubPlan code is sometimes followed by a description. Any information appearing in the Price Tree Report after a space and hyphen does not make up part of the code. For example, in the sample report below, the code for Assure Health would be AHE rather than AHE – SHNS however the code for Abbott Meters is AHE-ABT.

NOTE: It is possible to direct billings for multiple plan IDs to a single A/R account. For example, you may wish to have all AHE billings – regardless of type – to invoice a single AHE account. A third party report type must still be created for each SubPlan AHE, AHE-ABT, AHE-LS, AHE-RD but they can all be set to the A/R account.

Simulated sample Price Tree Report from Kroll

Price Tree Report

Telus Pharmacy, 123 which way, Saskatoon SK S7L 6S5
Phone: (306) 383-1010

Price Tree Report

Printed on: 31-10-2018 02:43:46 pm

Plans

Plan / SubPlan	Price Group	National Plan ID / Type	Pharmacy ID / Brand/Generic Type	Strategy	default Pricing	Sec. Plan Pricing	Ignore PrcGrp
Alberta Blue Cross		(AB Blue Cross)	SK0000####				
ABBC		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
AlbertaHumanResourceAndEmployment		(AB Social Services)	SK0000####				
SS		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
Assure		(Assure)	4848123456				
✓ AHE - SHNS		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
AHE-ABT - Abbott Meter Program		All	Any Brand/Generic Type	No Fee	No	No	No
AHE-LS - LifeScan Meter Program Health		All	Any Brand/Generic Type	No Fee	No	No	No
AHE-RD - Roche Diagnostics Meter Program		All	Any Brand/Generic Type	No Fee	No	No	No
Bigstone (NIHB)		(NIHB2 (SERDC))					
IABGS		All	Any Brand/Generic Type	BC Regular Rx	–	No	No
CanadianArmedForces(NationalDefence)		(Canadian Forces)	SK0000####				
CAF		All	Any Brand/Generic Type	SK Federal Plans	–	No	No
Canadian Benefit Provider Inc.		(AB Benefits Ltd.)					
CBP		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
Cash							
CASH		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
ClaimSecure		(ClaimSecure)	S########				
CS		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
Claim Secure Patient Assistance Card		(ClaimSecure - Patient assis...					
CSPAC		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
ESI Canada		(ESI)	00000#####				
ESI		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
Esorse		(eSorse)					
ESORSE		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No
Green Shield Canada		(Green Shield)	GS########				
GS		All	Any Brand/Generic Type	SK Regular Rx Pricing	–	No	No

Troubleshooting

If you see the message below please click **"Yes"** to install the latest version of KrollIntegration.msi and ensure the integration continues to run smoothly. If you said **"No"** or are receiving errors with the integration please contact the Assyst POS Support Team for further assistance.