

Connected healthcare to support every step of the journey.

From hospital to home, TELUS Health's digital solutions support the full patient journey by easing transitions, reducing system strain, and enabling better prevention and care for patients and caregivers.



TELUS Home Health Monitoring

Remote monitoring for chronic conditions¹

Enables patients to comfortably stay at home while their healthcare team monitors and supports remotely.

✓ **Target outcomes:** higher patient engagement and care team productivity, reduced strain on hospitals and health resources



TELUS Health Medical Alert

24/7 emergency response and fall detection¹

Wearable devices that provide instant access to help, supporting independence and safety at home.

✓ **Target outcomes:** enhanced monitoring and safety at home, fewer ER visits, cost savings through prevention



TELUS Health Homethrive

Family caregiver support and care navigation²

Unlimited assistance and digital resources to help caregivers keep loved ones safe and independent.

✓ **Target outcomes:** improved caregiver confidence, more independence, reduced long-term care needs



TELUS Health MyCare™

Virtual access to healthcare professionals³

Flexible virtual care from trusted professionals to support hospital to home transitions.

✓ **Target outcomes:** diversion of non-urgent ER visits, improved care adherence through virtual follow-up

¹ Services offered in Canada. ² Services offered in Canada & US ³ Services vary by province. Primary care services include: doctors (available in BC, AB, ON), nurse practitioners (BC), and pharmacists (BC). Allied health services include: counsellors (BC, AB, ON, QC), dietitians (BC, AB, ON), and psychologists (BC, ON).



Supporting seamless patient journeys from hospital to home.



Support earlier discharges to make more beds available

- Remote monitoring ensures continuity at home
- Virtual follow-up frees up in-clinic time for those who need it most
- Caregivers are supported with tools and coaching



Improve health outcomes and patient satisfaction

- Fewer ER visits and readmissions
- Patients and families feel safer returning home
- Patients build confidence and take active role in recovery



Reduce strain on staff and systems

- End-to-end support including logistics and monitoring
- Cost-effective solutions that reduce hospital stays and reliance on long-term care
- Data insights support planning and funding conversations



Let's connect.

Learn how TELUS Health supports smoother patient transitions, optimizes care coordination and reduces pressures on your system.



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